2600-00DLJXGAN Ver. 2.0

Samsung Communicator User Guide





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This guide should be read and used as a guideline for properly installing and operating the product.

All reasonable care has been made to ensure that this document is accurate. If you have any comments on this manual, please contact our documentation centre at the following address:

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Samsung Communicator User Guide



INTRODUCTION

Purpose

This guide provides an overview of the Samsung Communicator and describes how to install and use it.

Document Content and Organization

This guide is consist of 8 Chapters, 2 Annexes, and Abbreviations.

CHAPTER 1. Overview and Installation

Introduces Samsung Communicator and describes how to install it.

CHAPTER 2. What the User Needs to Know in Advance

Describes items that are helpful to know in advance, before using the Samsung Communicator.

CHAPTER 3. Dialing/Answering Calls

Describes how to make and answer a phone call on the Samsung communicator.

CHAPTER 4. Convenient Functions

Describes convenient functions of the Samsung Communicator.

CHAPTER 5. Menus

Describes how to use the main menus of the Samsung Communicator.

CHAPTER 6. Supplementary Functions

Describes how to use the supplementary functions of the Samsung Communicator.

CHAPTER 7. Desk Phone Mode Functions

Describes desk phone mode functions of the Samsung Communicator.

CHAPTER 8. Troubleshooting

Describes how to troubleshoot problems when using Samsung Communicator.

ANNEX A. Additional Informations

Describes additional configuration information for the Samsung Communicator.

ANNEX B. Q & A

Q & A information for the Samsung Communicator.

ABBREVIATION

Abbreviations frequently used in this document are described.

Conventions

The following types of paragraphs contain special information that must be carefully read and thoroughly understood. Such information may or may not be enclosed in a rectangular box, separating it from the main text, but is always preceded by an icon and/or a bold title.

CHE	ск

CHECKPOINT

Provides the operator with checkpoints for stable system operation.



NOTE

Indicates additional information as a reference.

Console Screen Output

- The lined box with 'Courier New' font will be used to distinguish between the main content and console output screen text.
- 'Bold Courier New' font will indicate the value entered by the operator on the console screen.

Revision History

VERSION	DATE OF ISSUE	REMARKS
2.0	01. 2013.	 Updated CHAPTER 2. What the User Needs to Know in Advance CHAPTER 5. Menus CHAPTER 6. Supplementary Functions Deleted CHAPTER 7. Messenger-Only Mode
1.0	12. 2011.	First version

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ANNEX B. Q & A

ABBREVIATION

C ~ S	
T ~ U	

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CHAPTER 1. Overview and Installation

Major Functions

Hot Key

You can save frequently used phone numbers as speed dial numbers, allowing you to make a call just by entering the speed dial number.

Call Pickup

Answer incoming calls for other subscribers by having the calls forwarded to your phone.

Auto Redial

When the number you are calling is busy, use the Auto Redial Call Back and Call Waiting functions to reach the number when it is free.

Call Hold

If you must interrupt a call, you can put the call on hold or transfer it to another person using the Call Hold or Call Forwarding function.

Conference

The Samsung Communicator allows you to hold multiparty conference calls.

Call Forwarding

When you are unavailable to answer incoming calls, you can forward calls to another extension.

Do Not Disturb

If you cannot answer calls, use this function to reject all incoming calls.

Broadcast

When you need to make an announcement to multiple people, broadcast it to Samsung Communicator (or IP phone) users and external users all at once.

Caller Identification Display (CID)

When a call is received, the phone number and name of its caller are displayed on the main screen so that you can know who has sent it.

Video Call

Provides the Inter-station Video Call function when the Call mode of the phone is set to Video.

Viewing Recordings

Allows you to view the list of video call recordings and play them. This function is not supported when the user environment of the Samsung Communicator is set to Desk Phone mode.



Samsung Communicator User Manual Version

This Samsung Communicator User Manual is written based on the products working with SCME and operating in Professional mode.

Installing

Preparations before Installation

The following items should be checked before installing the Samsung Communicator.

System Requirements

Before installing the Samsung Communicator on your PC, make sure your PC meets the following system requirements.

Category	Specification
Operating System	- Windows XP Professional SP2 or later
	- Windows7 Professional
	- Windows 2008 Series (Professional, Server, Advanced Server)
Processor (CPU)	Dual Core 2 GHz or higher
Memory	- 2 GB or higher (when using Audio mode only)
	- 3 GB or higher (when using Video mode)
HDD	500 MB or more free disk space
Network	10/100 BASE-T
interface card	
Sound card	A full-duplex sound card
Graphic card	128 MB or more graphic memory (when using video mode)
Video camera	A video camera for the PC (when using Camera mode)
Others	A headset (or a microphone and speaker)

Installing the Webcam Driver

To make a video call using the Samsung Communicator Video Call function while you are talking, a camera driver must be installed into your operating system. If you install the camera driver while the Samsung Communicator is running, an error occurs. Install a camera driver after exiting the Samsung Communicator. Make sure to use it after checking whether it operates normally.

Checking Whether the UC Phone Is Running Normally

In Windows XP SP2 or later, network functions may be restricted by firewall settings or an antivirus program. Before installing the Samsung Communicator, click Start > Run, run cmd.exe, then execute 'ping <phone's IP address>' to check whether the UC phone is running and the network connection is normal.

Administrator: C:\Windows\system32\cmd.exe	
icrosoft Windows [Version 6.1.7600] opyright (c) 2009 Microsoft Corporation. All rights reserved.	-
:\Users\hayanD>ping 165.213.89.153	
inging 165.213.89.153 with 32 bytes of data: eply from 165.213.89.153: bytes=32 time=14ms TTL=128 eply from 165.213.89.153: bytes=32 time(ins TTL=128 eply from 165.213.89.153: bytes=32 time(ins TTL=128 eply from 165.213.89.153: bytes=32 time(ins TTL=128	
ing statistics for 165.213.89.153: Packets: Sent = 4, Received = 4, Lost = 0 (0% loss), pproximate round trip times in milli-seconds: Minimum = 0ms, Maximum = 14ms, Average = 3ms	
:\Users\hayanD}_	

Checking Whether the LAN Cards Are Running Normally

If two or more LAN cards (hereafter, NIC) are installed, the NIC with the same gateway as the UC phone must be set as the default NIC for network connections to be processed normally. If the Phone IP Address Setting function of the Samsung Communicator configuration functions is not working properly, check the TCP/IP properties.

eneral	
	automatically if your network supports ed to ask your network administrator
Obtain an IP address autom	atically
() Use the following IP address	8
IP address:	165 . 213 . 176 . 96
Subnet mask:	255 . 255 . 255 . 0
Default gateway:	165.213.176.1
Obtain DNS server address	automatically
() Use the following DNS serve	r addresses:
Preferred DNS server:	10 , 32 , 192 , 11
Alternate DNS server:	10 . 32 . 192 . 12
Validate settings upon exit	Advanced

Checkpoint

After installing the Samsung Communicator program, you need the MCP IP address of the SCME system server to connect the Samsung Communicator to the SCME system and the station ID and password to run the Samsung Communicator. You also need the IP address of the SSO server and the SSO login ID and the password.



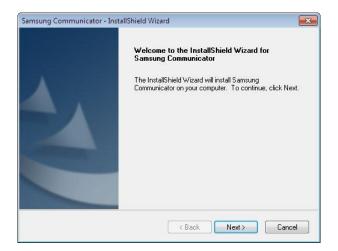
Checking Samsung Communicator Login Types

The Samsung Communicator supports three phone configurations. - Soft phone/UC phone/Desk phone Mode

Installing

Check the requirements before installing the Samsung Communicator program, then follow the installation procedure.

- 1. Double-click the Samsung Communicator_{version}.exe file to run the InstallShield Wizard.
- 2. When the InstallShield Wizard appears, click [Next>] button to proceed. To cancel the installation, click the [Cancel] button.



3. After the setup start-up screen, the Samsung Communicator License Agreement appears.

License Agreement	and a second sec
Please read the following license agreement carefully.	
Software License Agreement & Limited Warranty For 'Samsung Communicator'.	*
Samsung Telecommunications America, L.P.	
IMPORTANT, READ CAREFULLY:	
This Samsung End-User License Agreement (EULA) is a legal bindin	
you (either an individual or an entity) and Samsung for Samsung soft identified above, which includes computer software and may include "online" or electronic documentation ("SOFTWARE"). By installing, SOFTWARE, you indicate your acceptance of this Samsung Licens	ware product printed material, and using the
identified above, which includes computer software and may include "online" or electronic documentation ("SOFTWARE"). By installing,	ware product printed material, and using the
identified above, which includes computer software and may include "online" or electronic documentation ("SOFTWARE"). By installing, SOFTWARE, you indicate your acceptance of this Samsung Licen	ware product printed material, and using the e Agreement. If you
Identified above, which includes computer software and may include "omline" or electronic documentation "SOFTWARE". By installing, SOFTWARE, you indicate your acceptance of this Samsung Licens I accept the terms of the license agreement	ware product printed material, and using the e Agreement. If you

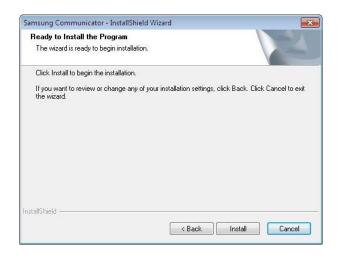
- **4.** After accepting the terms of the license agreement, click the **[Next>]** button to start installing the program. To cancel the installation, click the **[Cancel]** button.
- 5. Select the language to use. Select English, then click the [Next>] button. Click the [Cancel] button to cancel the installation.

Samsung Communicator - InstallShield Wizard	
Setup Type	A State of the
Select the setup type that best suits your needs.	Contraction of the local division of the loc
Select from the options belows.	
english	
💿 Korean	
nstallShield	
< Back	Next > Cancel

 Select the phone type supported by the Samsung Communicator. Select the type of phones supported, then click the [Next>] button. Click the [Cancel] button to cancel the installation.

amsung Communicator - InstallShield V Setup Type Select the setup type that best suits your i		\	
Select from the options belows.			
UCPhone			
SoftPhone			
💿 DeskPhone			
stallShield			
	< Back	Next >	Cancel

7. Click the **[Install]** button to start the installation.



8. You see the following screen if the program is installed successfully.

Samsung Communicator - Inst	allShield Wizard
	InstallShield Wizard Complete The InstallShield Wizard has successfully installed Samsung Communicator. Click Finish to exit the wizard. I would like to launch Samsung Communicator.
	< Back Finish Cancel

Click the **[Finish]** button to complete the Samsung Communicator installation.



Samsung Communicator Installation Folder

The default path of the installed program is as follows.

- 32 bit OS: C:Program Files\Samsung Electronics\Samsung Communicator
- 64 bit OS: C:Program Files (x86)\Samsung Electronics\Samsung Communicator



Samsung Communicator Shortcut Icon

If the Samsung Communicator is successfully installed, the Samsung Communicator shortcut icon is created on the Windows desktop.



Setting Phone and Modem

The program may not function properly when making external calls from Outlook if no phone or modem is set up. At least one phone and one modem must be set up. (Refer to 'Phone and Modem Settings' in the Annex. Additional Information.)



Administrator Privilege Settings

You must run the Setup Wizard with administrator privileges to use dial rules properly. (Refer to 'Administrator Privilege Settings' in Annex A. Additional Information.)



Firewall Configuration

You must register its executable files to the firewall to use the Samsung Communicator properly. (Refer to 'Windows Firewall Settings' in Annex A. Additional Information.)

Setting Up the Initial Configuration

This section describes how to configure the login information when you use the Samsung Communicator for the first time after installation.

- Double-click the Samsung Communicator shortcut icon on the Windows desktop, which was created when you installed the Samsung Communicator program, or click [Start] → [Programs] → [Samsung Electronics] → [Samsung Communicator] → [Samsung Communicator].
- When you run the Samsung Communicator for the first time after installation, the Login Information Message dialog, which allows you to configure login information, is displayed.

SAMSUNG		×
Samsung		
ID Superman.com	 ID Save Auto Login Only Messenger 	Login
Copyright (c)	2008 Samsung Electronics Co.	Ltd.



Setting Up the Initial Configuration of the Samsung Communicator

- When you run the Samsung Communicator for the first time after installation, you must first configure the login information to use the various functions provided by the Samsung Communicator.

To configure the login information, select [Configuration] →
 [Connection] in the Samsung Communicator start-up dialog.

If you have clicked the **[Cancel]** button on the Login Information Setup screen, right-click the Samsung Communicator icon in the Windows taskbar, then click the **[Configuration]** menu in the pop-up menu.

3. Select the **[Connection]** tab in the Samsung Communicator Configuration screen.

<SoftPhone Mode>

Configuration						×
	•		Mode O	Soft Phone	OUC Phone	Desk Phone
Option Phone System Service Call Forward/DND Login Info Audio Video Etc. Etc. Dialing Rule HotKey DDE	 Device Profile ID Password Computer IP System IP 9 SSO ID Password Server IP 	Lo.254.176.76 Auto	 Messenger ID Password Server IP Server Port Client Port Image: Client Port Port Server IP	5070		
				ОК	Cancel	Apply

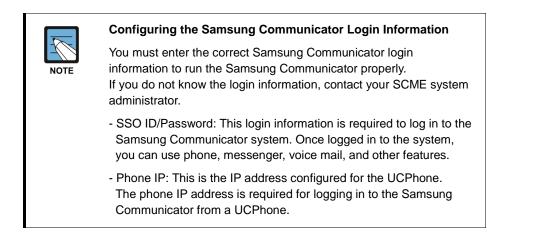
<UCPhone Mode>

Configuration						
	•		Mode 🔍	Soft Phone 🔍	UC Phone	Oesk Pho
Option Phone System Service Call Forward/DND Login Info Audio Video	Profile ID Password Computer IP Phone IP	2500 •••• C Auto © Manual 10.254.176.76 C Auto © Manual 10.254.168.149	 Messenger ID Password Server IP Server Port Client Port Update 	5070 5070		
Etc. Dialing Rule HOtKey DDE	 SSO ID Password Server IP 	Kim •••••• Change 165.213.176.194	• Server IP	ОК	Cancel	Apply

Configuration									
			Mode	•	Soft Phone	•	UC Phone	•	Desk Phon
Option System Service Call Forward/DND Login Info Etc. Dialing Rule HotKey DDE	 Evension Extension Password System IP System Port SSO ID Password Server IP 	2500 165.213.176.194 6001 Km •••••• Change 165.213.176.194	Messenger • ID • Password • Server IP • Server Por • Client Port Update • Server IP	t	5070 5070]]]	
					OK		Cancel		Apply

<Desk Phone Mode>

- **4.** Configure the login information of the Samsung Communicator. Select Soft Phone, UC Phone or Desk Phone in Mode.
 - Configure the phone information. (Enter the required information such as profile ID, password, user IP address, and system IP address, etc. If Auto is selected, no system IP address is required.)
 - Configure the SSO information. (Enter the ID, password, and server IP address.)





	Required Login Information for the SSO
	<soft phone=""></soft>
NOTE	ID, password, and server IP address currently set in SSO
	System IP must be set to Auto in Device to login to the SSO successfully. (When System IP is set to Manual, you must enter the system IP address to login to the SSO successfully.)
	<uc phone=""></uc>
	ID, password, and server IP address currently set in SSO
	You must enter the profile ID, password, computer IP address, and phone IP address in Device to login to the SSO successfully.
	<desk phone=""></desk>
	ID, password, and server IP address currently set in SSO
	You must enter the extension, password, system IP address, and system port in Device to login to the SSO successfully. In this case, the default system port number is '6001'.

- 5. Click the [OK] button.
- **6**. Log in to the Samsung Communicator.



Applying the Samsung Communicator Login Information

You must restart your Samsung Communicator to apply the login information you configured.

Samsung Communicator License Check

Every time you log in to the Samsung Communicator, the SCME system checks the Samsung Communicator license. If a license error occurs, you cannot log in to your Samsung Communicator. In this case, contact your SCME system administrator.

CHAPTER 1. Overview and Installation



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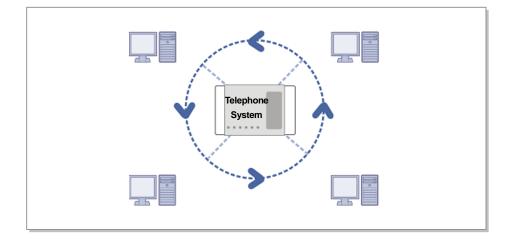
Samsung Communicator User Guide

CHAPTER 2. What the User Needs to Know in Advance

About Extension and Trunk Lines

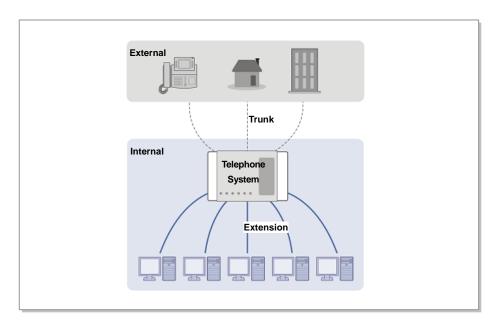
Extension

An extension line is the telephone line through which a Samsung Communicator user connected to the internal telephony system of the office can make a call to or receive a call from another internal Samsung Communicator (or IP phone) user connected to the same system.



Trunk

A trunk line is the telephone line through which a Samsung Communicator (or IP phone) user connected to the PBX system installed in the office can make a call to or receive a call from a person outside the office (e.g. a home phone).



Samsung Communicator Phone Modes

Softphone Mode

Softphone mode, also called PC Phone mode, provides Samsung softphone functions.

UC Phone Mode

In this mode, the Samsung Communicator interoperates directly with a phone, such as the SMT-i5243. In this mode, you cannot only use the Video Call function and record while talking, which the SMT-i5243 alone does not support, but you can also use the SMT-i5243 content registration and viewing functions, which require interoperation between the Samsung Communicator and your phone.

(This description is based on the SMT-i5243. For information on supported phone models, contact your vendor.)

Desk Phone Mode

In Desk Phone mode, the Samsung Communicator controls the call of your phone in interoperation with the PBX via CSTA I/F.

Major Screens

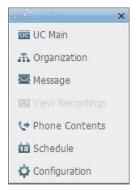
Side Bar

The Samsung Communicator side bar is displayed at the right of the PC's screen when login to the Samsung Communicator system is successful. Hover the mouse pointer over the side bar. Each menu expands as you move the pointer.

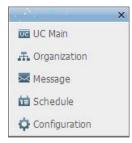
· Side bar in Softphone mode

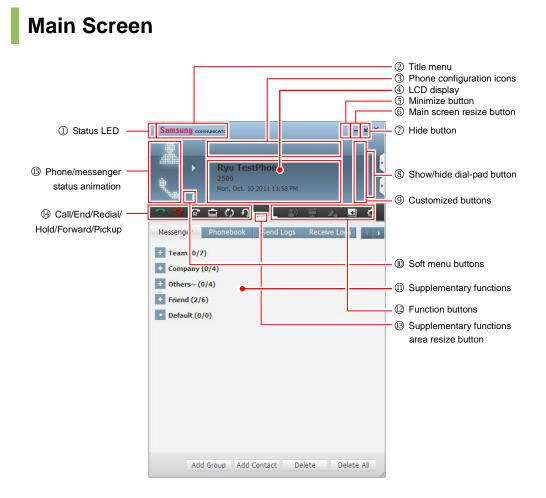


· Side bar in UC Phone mode



· Side bar in Desk Phone mode





Parts Description

① Status LED

Displays the current status of the Samsung Communicator (busy, station ringing, etc.) using different LED colors.

LED Status	Description
Turned on	When busy
Blinking	When an extension rings
	When a station line rings
	When a call received rings again

② Title menu

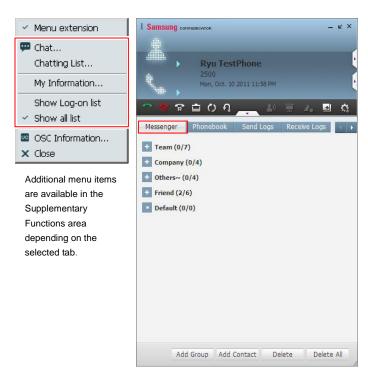
Right-click the title menu to open the Title menu.



Select **[Menu extension]** to expand the main screen to the Soft Menu area, or select Supplementary Functions to expand the main screen to the Supplementary Functions area.



Screen After Selecting Menu Extension



Screen After Selecting Supplementary Functions Only

③ Phone configuration icons

Displays the icons indicating how the terminal functions are currently configured.

lcon	Description
首	Auto Answer state or Broadcasting Answer state in the Answer mode
Sa .	There is at least one station message.
191	There is a new voice mail (in Softphone/UC Phone mode)
×	Mute state
1	Calling is locked.
•	Both calling and receiving are locked.
X	There is at least one unread SMS message.
B	The absence message function is enabled.
6	Video mode state

(Continued)

lcon	Description
	Video mode state but the video clips are blocked.
*	The DND function is enabled.
C	The call forwarding function is enabled.
-12	There is an unread note.

④ LCD display

The LCD display shows the call processing status and the various messages.

⑤ Minimize button

Minimizes the Samsung Communicator window.

6 Main screen resize button

Reduces the size of the Samsung Communicator main screen.

$\ensuremath{\textcircled{}}$ Hide button

Hides the Samsung Communicator window and displays an icon in the Windows system tray.

8 Show/Hide dial-pad button

Shows or hides the Dialpad screen of the Samsung Communicator.

9 Customized buttons

You can customize menu items in Samsung Communicator Configuration \rightarrow Etc.

- [Schedule] (1): Allows access to the Schedule menu.
- [View Recordings] (R): Allows access to the View Recordings menu.
- [Send Phone Content] (): Allows access to the Send Phone Content menu (available only in UC Phone mode).

10 Soft menu buttons

Shows list of menu items for phone functions.

(1) Supplementary functions

Shows buddy list, phonebook, outgoing history, and incoming history in tabs.

Function buttons

- [Video Screen] (1): Allows a video call to be made.
- [Conference] (): Allows access to the Open Voice Conference function.
- [Option Menu] ([]]: Allows the Option menu to be used during a call.
- [Program Key] (]): Displays the Program Keys screen.
- **[Tab Menu]** (**[Shear Construction Selected in Selected in Selected in Selected in Selected in Supplementary Functions area is displayed.**

⁽³⁾ Supplementary Functions Area Resize button Use this to resize the Supplementary Functions area.

ICall]/[End]/[Redial]/[Hold]/[Forward]/[Pickup] buttons

- [Call] (): Allows a call to be made or received.
- [End] (; Allows a call to end.
- [Redial] (): Allows a call to be repeated, calling the most recently dialed number.
- [Hold] (): Allows the user to hold a call or release another held call during one call.
- [Forward] (): Allows a call to be forwarded to other person during a call.
- [Pickup] ([]): Allows a call which is ringing on other person's phone to be answered.

(b) Phone/Messenger status animation

Displays the phone and messenger status with animated icons. The phone status animation shows the soft menu items in Softphone mode.

The messenger status animation shows the menu for changing the user status.

The Three Forms of Main Screen

The Samsung Communicator provides the main screen in three different sizes.

To shrink the size of the currently displayed main screen, click the \leq button at the upper right of the main screen. To enlarge the reduced screen, click the \geq button at the upper right of the main screen.

The pictures below show examples of the three forms of the main screen.



Main screen default size (maximum size)



Main screen reduced in size by one step



Main screen reduced in size by two steps (minimum size)

Video Screen

The Video screen refers to the window displayed during a video call. The Video screen is displayed when you click the *button during a video call or automatically when you make or receive a video call.* To close the Video screen, click the *button located at the upper right.*





Video Call

To use the Video Call function, the Call mode must be set to **[Video Mode]**. For more information on Call mode, refer to the Video Settings section of the Configuring the Samsung Communicator Options section.



Sending Video Screen Images

To send video screen images to the opposite party successfully in UC Phone mode, the connected phone must support video calls. (e.g. SMT-i5243 phone)



Picture In Picture (PIP)

The PIP screen refers to a small screen displayed on top of the Video screen during a video call. The large screen displayed during a call shows the scenes being received from the opposite party. The small screen, displayed on top of the large screen, shows the scenes being sent to the opposite party.



Program Keys Screen

The Program Keys screen displays various functions provided by the SCME system as shortcut buttons. A function can be run by clicking the corresponding button. However, this function is not supported in Desk Phone mode.

To show the Program Keys screen in standby or during a call, click the button.

To close the Program Keys screen, click the \times button located at the upper side.

1	Samsung com	IUNICATOR			1	« × 🛛 🕻	Program key	
		121				0	DND	
		Des Test	DLassa				Forward	
		Ryu Test	Phone				Wake-up	
			2011 12:13 AM					
	· · · · ·							
-	💙 😿 🕅	目のも) 👿)	A. 💌	\$		
Ν	lessenger	Phonebook	Send Logs	Receiv	e Logs	• • •	2	
0	Name 🔻		, م	R 🛛	s 🗇 🖸			
	Name	Phone	Dat	e	Infomation			
	Unknown	5071	10/10 23	3:56:24	Extern	^		
	Unknown	5072	10/10 23	3:56:06	Return			
\$	5071	8015071	10/10 23	3:54:50	Good!!!!			
¢	5072	8015072	10/10 23	3:54:37	hi~~~~			
V×.	white Kim	5071	10/10 23	3:53:25	2			
4	white Kim	5071	10/10 23	3:53:17	00:00:02			
1×	Green Gray	5072	10/10 23	3:52:50	-	0		
4	Green Gray	5072	10/10 23	3:52:38	00:00:02			
						0		
						0		
						-		
4					1	•		
		5	ive D	Delete	Delete A			



Items Displayed in the Program Keys Screen

The items displayed in the Program Keys screen differ depending on the functions enabled in the SCME system.

Using Program Keys Screen

Click function buttons on the Program Keys screen to quickly access various functions.

- 1. Click the 🔜 button when on hold or busy to view the Program Keys screen.
- 2. On the Program Keys screen, click the button for a desired function.



Restriction on the Program Keys Screen Function

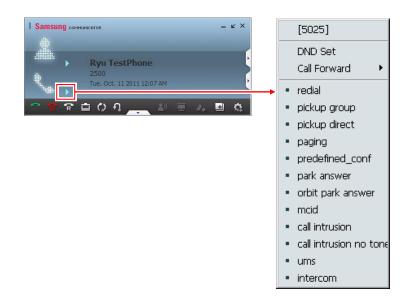
The Program Keys Screen function is not supported in Desk Phone mode.

Soft Menu Screen

The soft menu shows various call-related functions of the phone. Select a menu item to access its function. The soft menu items display the text strings as received from the system.

Using Soft Menu

You can use various call-related functions provided in the soft menu.



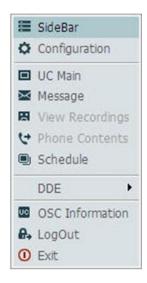


Items Displayed on the Soft Menu

The functions displayed on the Soft menu differ depending on the mode in use (Soft Phone, UC phone, or Desk Phone mode).

Windows System Tray Icon Menu

If you right-click the Samsung Communicator icon () in the Windows system tray, the following context menu is displayed. (The figure below shows the context menu displayed in UC Phone mode.)



Item	Description
Side bar	Activates the Sidebar when the Samsung Communicator side bar screen is closed.
Configuration	Allows you to configure various Samsung Communicator options. For more information, refer to the General Tab section of the Configuring the Samsung Communicator Options section.
UC Main	Activates the main program screen when the Samsung Communicator main program screen is closed.
Message	Activates the Send Message screen. For more information, refer to the Sending Messages section.
Viewing Recordings	Activates the View Recordings screen during a call. For more information, refer to the 'View Recordings' section of the 'Menu Functions' chapter.

(Continued)

ltem	Description
Phone	Synchronizes data between the Samsung Communicator and
Contents	interoperating UC phones. For more information, refer to the
	Sending Phone Content section of UC Phone Mode Functions.
	This is not available in Softphone mode. It is only available in
	phones that support sending phone content in UC Phone mode.
Schedule	Allows access to the Schedule menu. For more information, refer
	to the 'Schedule' section of the 'Menu Functions' chapter.
DDE	Establishes or terminates a connection to the DDE program.
OSC	Displays Communicator information, such as version number and
Information	IP address.
Logout	Logs out of the Communicator.
Exit	Exits the Samsung Communicator.



Items Displayed on Icon Menu in the Windows System Tray

The items displayed on icon menu in the Windows system tray may differ depending on the mode in use.

Configuration

Option

In the **[Option]** tab, you can configure the general options needed to use the Samsung Communicator.

- 1. Select [Configuration] in the side bar, or select [Configuration] from icon menu in the Windows system tray.
- 2. Select the [Option] tab in the Communicator Configuration screen.

<SoftPhone Mode>

		Mode	Soft Phone UC I	Phone 🔍 Desk Phone
Option Phone System Service Call Forward/DND Login Info Audio Video Etc. Dialing Rule HotKey DDE	Image: Second state of the second	Auto login when server recovers Show SideBar on mouse click Use the notification sound Use the ring sound	UC Main Mode Language Skin SideBar positi C Left	Full version English Blue Right
	CID Search CSC Address Book CULLOOK Address Book LDAP	Organization Contacts	Pop memo wh	ncoming call when call is finished en call is connected Cancel Apply

<UCPhone Mode>

· · · · ·	•	Mode 🤇	🕨 Soft Phone 🔍 UC Ph	one 🔍 Desk Ph
Option Phone	General Run on Windows start up Run auto-login	Auto login when server recovers	 UC Main Mode Language 	Full version
System Service Call Forward/DND Login Info Audio Video Etc. Dialing Rule HotKey DDE	 On missed call ✓ View message on arrival ✓ On incoming call 	$\overline{\boldsymbol{\nabla}}$. Use the notification sound	• Skin G SideBar position C Left	Blue
	CID Search CID Search COSC Address Book CULook Mask LDAP	Organization Contacts	Call option Pop main on inco Minimize main when Pop memo when	nen call is finished

<Desk Phone Mode>

		Mode	🕽 Soft Phone 🌑 UC Pho	ne 💿 Desk Pho
Option System Service Call Forward/DND Login Info	General Run on Windows start up Run auto-login Notify	✓ Auto login when server recovers ✓ Show SideBar on mouse dick	 UC Main Mode Language Skin 	Full version • English • Blue •
Etc. Dialing Rule HotKey	 ✓ On missed call ✓ View message on arrival ✓ On incoming call 	✓ Use the notification sound ☐ Use the ring sound	SideBar position	🕫 Right
DDE	CID Search OSC Address Book OutLook Address Book LDAP	Organization Contacts	Call option Pop main on incor Minimize main when Pop memo when o	en call is finished

ltem	Option	Description
General	Run on Windows Start-up	When checked, the Samsung Communicator is run automatically when the computer starts.
	Auto Login when Server Recovers	Automatically retries to login when the buddy list or system login fails.
	Run Auto-login	Automatically attempts to log in when running the Samsung Communicator program.
	Show Side bar on Mouse Click	Clicking the side bar slides the side bar.
Notify	On missed call	A notification is displayed on the screen when there is a missed call.
	Use the notification sound	Uses the notification sound when notification is displayed on the screen.
	View message on arrival	A notification is displayed on the screen when there is a new SMS message.
	Use ringtone	Uses the ringtone for incoming calls. - This function is available in Softphone mode but not in UC Phone mode.
	On incoming call	A notification is displayed on the screen when there is an incoming call.
CID Search	Samsung Communicator Phonebook	Allows you to use the internal phonebook when searching for CID information. Outlook masks are used for searching the internal phonebook.
	Organization	Allows you to use the organizational chart when searching for CID information.

(Continued)

ltem	Option	Description
CID Search	Outlook	Allows you to use Outlook when searching for CID information.
	LDAP	Allows you to use the LDAP when searching for CID information.
UC Main	Initial mode	Sets the initial mode of the main screen.
	Language	 Select the desired language for the Samsung Communicator. Korean: Sets Korean as the language to use with the Samsung Communicator. English: Sets English as the language to use with the Samsung Communicator.
	Skin	Select the skin mode. - Black: Sets the Communicator skin mode to black. - Blue: Sets the Communicator skin mode to blue.
Side bar position	Position	Select the side bar position. - Left: Puts the side bar on the left. - Right: Puts the side bar on the right.
Call Option	Pop main on incoming call	The main screen pops up when there is an incoming call.
	Minimize main when call is finished	The main screen is minimized when a call ends.
	Pop memo when call is connected	The call memo screen is displayed when a call is connected.

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Phone

In the **[Phone]** tab, you can configure the options related to the Samsung Communicator phone functions.

- **1.** Select **[Configuration]** in the side bar, or select **[Configuration]** from icon menu in the Windows system tray.
- 2. Select the [Phone] tab in the Communicator Configuration screen.

			Mode	Soft Phone	OC Phone	Oesk Phor
Option	🔅 Phone Configu	iration				
Phone	• Language	Korean				
System Service	Program Key I	nfomation				
Call Forward/DND	• Program Key	· · · · · · · · · · · · · · · · · · ·				
Login Info	Name					
Audio	Line					
Video	BLF ID					
Etc.	Group					
Dialing Rule	Attribute					
HotKey						
DDE						

ltem	Option	Description
Phone Configuration	Language	 Select the system language Korean: Sets Korean as the language to use with the system. English: Sets English as the language to use with the system.
Program Key Program Key Information		Displays program key information configured for the system. - This function is not supported in Desk Phone mode.

System Service

In the **[System Service]** tab, configure the various options related to the system.

- **1.** Select **[Configuration]** in the side bar, or select **[Configuration]** from icon menu in the Windows system tray.
- 2. Select the [System Service] tab in the Communicator Configuration screen.

			Mode	Soft P	hone 🔍	UC Phone	O Desk Pł
Option	🔅 Line						
Phone	Change Line	2500	-				
System Service	😂 System Service						
Call Forward/DND	Auto Answer	Disable	-				
Login Info	Absentee Service	Disable	-				
Audio	Call Restriction	Disable 🔻					
Video	Wakeup Call						
Etc.	Service Mode	Disable	•]				
Dialing Rule	Service Type	Once	*				
HotKey	Time (MMDDhhmm)						
DDE							

ltem	Option	Description
Line	Change Line	Select a phone line to change its options.
System	Auto Answer	Enable/disable auto answer for the line.
Service	Absentee Service	Enable/disable absentee service for the line.
	Call Restriction	Enable/disable call restriction for the line. - Enter the phone password when using this service.
	Wakeup Call	Enable/disable wakeup call service for the line. - Enter the time when using this service.



System Service Configuration

In Desk Phone mode, only the Auto Answer function is displayed and able to be set.

Call Forward/DND

In the **[Call Forward/DND]** tab, you can configure call forwarding and DND for the system.

- **1.** Select **[Configuration]** in the side bar, or select **[Configuration]** from icon menu in the Windows system tray.
- 2. Select the [Call Forward/DND] tab in the Communicator Configuration screen.

		Mode 🔍 Soft Phone 🔍 UC Phone 🔍 Desk Ph
Option Phone System Service	Change Line	
Call Forward/DND	Call Forward	 Follow Me Follow Me Info.
Login Info Audio	Busy Forward NoAnswer Forward	Follow Me
Video Etc.	UnReg Forward Group Call Forward	Remote Office
Dialing Rule HotKey	VMS Forward	Image: Weight of the service Mode Disable • • White List •
DDE		

ltem	Option	Description			
Line	Change Line	Select a phone line to change its options.			
Call Forward	All Forward	Enable/disable all forwarding for the line. - Enter a phone number.			
	Busy Forward	Enable/disable busy forward for the line. - Enter a phone number.			
	No Answer Forward	Enable/disable no answer forward for the line. - Enter a phone number.			
	UnReg Forward	Enable/disable unregistered forward for the line. - Enter a phone number.			
	Group Call Forward	Enable/disable group call forward for the line. The phone number is shown here.			
	VMS Forward	Enable/disable VMS forward for the line.			

ltem	Option	Description
Follow Me	Follow Me Info.	Shows the follow me phone number for your phone number.
	Follow Me	Enable/disable follow me for the line. - Enter the phone number and the phone password for this service.
Remote Office	Remote Office	Enable/disable remote office for the line. - Enter a phone number.
DND	Service Mode	Enable/disable the Do Not Disturb service for the line.
	White List	Shows a list of phone numbers excluded from DND for the line.

(Continued)

It may take a while for changes in forwarding settings to be applied throughout the system.



Call Forwarding/DND Settings

In Desk Phone mode, only some of the Call Forward/DND functions are supported.

Login Info

In the **[Login Info]** tab, configure the various environmental settings related to connecting your Samsung Communicator to a server.

- **1.** Select **[Configuration]** in the side bar, or select **[Configuration]** from icon menu in the Windows system tray.
- 2. Select the [Login Info] tab in the Communicator Configuration screen.

			Mode O	Soft Phone 🔍 UC Phone	🔍 Desk Ph
Dption Phone	Device Profile ID		Messenger • ID		
System Service	Password		Password		
Call Forward/DND	• Computer IP	10.254.176.76 🔹	• Server IP		
Login Info	• System IP		Server Port	5070	
Audio		165.213.176.194	Client Port	5070	
Video	里 sso		🖳 Update		
Etc.	• ID	5072@ug1.scm.co	Server IP	165.213.89.226	
Dialing Rule	• Password	••••• Change			
HotKey	• Server IP	165.213.176.194			
DDE					

<UC phone>

	•		Mode 🔍	Soft Phone 💿 UC Phone	Oesk Pho
Option	Device		Messenger		
Phone	Profile ID	2500	• ID	Kim	
System Service	Password	••••	Password	****	
Call Forward/DND	• Computer IP	C Auto 🕝 Manual	Server IP	165.213.89.226	
login Info		10.254.176.76	Server Port	5070	
Audio	• Phone IP	C Auto 🙃 Manual	Client Port	5070	
/ideo		165.213.89.62	🖳 Update		
Etc.	🖳 SSO		Server IP	165.213.89.226	
Dialing Rule	• ID	Kim			
lotKey	Password	••••• Change			
DDE	Server IP	165.213.176.194			

<Softphone>

<Desk phone>



ltem	Option	Description
Device	Profile ID	The profile ID to be used by the Samsung Communicator.
	Password	The password corresponding to the profile ID of the Samsung Communicator.
	System IP	The IP address of the SCME link server.
	Computer IP	The IP address of the user.
	Phone IP	The IP address of the UC phone.
SSO	ID	The Samsung SSO login ID.
	Password	The password for the Samsung SSO login ID.
	Server IP	The IP address of the Samsung SSO server.
Messenger	ID	The login ID for the Samsung Messenger server. - The login ID is automatically set when logging in to SSO.
	Password	The password to be used when logging in to the Samsung Messenger server. - The password is automatically set when logging in to SSO.
	Server IP	The IP address of the Samsung Messenger server. - The Messenger server IP address is automatically set when logging in to SSO.
	Server Port	The port of the Samsung Messenger server. - The default value is 5070.
	Client Port	The client port on the Communicator for exchanging data with the Samsung Messenger server. - The default value is 5070.
Update	Server IP	The IP address of the update server.

Audio

In the **[Audio]** tab, you can configure the devices to use on the PC where your Samsung Communicator is installed and set the various sound volumes. (This function is not supported in Desk Phone mode.)

- **1.** Select **[Configuration]** in the side bar, or select **[Configuration]** from icon menu in the Windows system tray.
- 2. Select the [Audio] tab in the Communicator Configuration screen.

				Mode	Soft Phone	OC Phone	•	Desk Pho
Option	Sound I	Device		Volume				
Phone	• Speaker	Speakers (VMwar	e VMaudio (VM/ 🔻	Ring Vol.			•	Test
System Service	• Mic. [Microphone (VMw	are VMaudio (V 🔻	• Speaker Vol.	-		•	Test
Call Forward/DND	F	AGC(Auto Gain	Control)	• Mic Vol.	-		•	Test
Login Info	Ringer I	Device		• Tone Vol.	-		•	Test
Audio	• Ringer	Speakers (VMwar	e VMaudio (VM/ 🔻					
Video	Voice							
Etc.		Priority #1	w.					
Dialing Rule	F	Priority #2	+					
HotKey	F	Priority #3	*					
DDE	F	Priority #4	Ţ					

Item	Option	Description
Sound Device	Speaker	Select the audio output device (speaker) to be used by the Samsung Communicator.
	Mic.	Select the audio input device (microphone) to be used by the Samsung Communicator.
	AGC (Auto Gain Control)	When checked, the Auto Gain Control function is enabled.
Ringer Device	Ringer	Select a device for playing the ringtone for incoming calls.
Voice	Codec	Select priorities for codecs to use for calls.
Volume	Ring Vol.	Adjust the ringtone volume.
	Speaker Vol.	Adjust the speaker volume to use while you are talking. The speaker volume control displayed on the start-up screen is the same as this speaker volume control.
	Mic Vol.	Adjust the microphone volume.
	Tone Vol.	Adjust the volume of the system tones, such as hold tone and DND tone.

2.

Video

In the **[Video]** tab, you can configure the video call environment for the PC where your Samsung Communicator is installed. (This function is not supported in Desk Phone mode.)

1. Select [Configuration] in the side bar, or select [Configuration] from icon menu in the Windows system tray.

Select the [Video] tab in the Communicator Configuration screen.

Configuration Mode 💿 Soft Phone 💿 UC Phone 💿 Desk Phone Option D Call Mode Camera Phone C Video Mode Capture Device Voice Mode System Service • Call Forward/DND • Video Codec Login Info Priority #1 H263 Audio Priority #2 MPEG4-ES Priority #3 H264 Etc. • Capture Frame Dialing Rule 15fps HotKey Capture Size DDE CIF ОК Cancel Apply

ltem	Option	Description
Call Mode	Video Mode	The Communicator only uses the Video Call function for extensions.
_	Voice Mode	The Communicator only uses the Voice Call function for extensions.
Camera	Capture Device	Shows a list of installed cameras.
	Video Codec	Select priorities for the video codecs to use for incoming video calls.The H.264 codec is only applied to the video calls between Samsung Communicators.
	Capture Frame	Set the capture frame rate of the camera for video calls.By default, the capture frame rate is adjusted automatically based on the CPU load rate.
	Capture Size	Set the capture size of the camera for video calls.

Etc.

In the **[Etc.]** tab, you can set your avatar and configure other environmental settings for your Samsung Communicator.

- **1.** Select **[Configuration]** in the side bar, or select **[Configuration]** from icon menu in the Windows system tray.
- 2. Select the [Etc.] tab in the Communicator Configuration screen.

			Mode 🔍 S	oft Phone 💿 UC Phone 💿 Desk Ph
Option	🔳 User Define		Save file p	
Phone	User Define 1	Clear	• Path	C:\Program Files (x86)\Samsung Ele
System Service	User Define 2	Clear		Search
Call Forward/DND	• User Define 3	Clear	Profile Ph	
Login Info	• User Define 4	Clear	Prome Pri	
Audio				C:\Program Files (x86)\Samsung Ele
Video				Search
Etc.				
Dialing Rule				
HotKey				
DDE				

ltem	Description
User Define	Set the custom buttons. Select a function to assign to each button. (e.g. User Define 1: Organizations)
Save file path	Set the path Samsung Communicator uses to save files when it receives files or captures screens for video calls.
Profile Photo	Set the profile photo to show to the other party during video calls or text chat.

Dialing Rule

In the **[Dialing Rule]** tab, set rules for access codes, area codes, and country codes when making calls from your Communicator. In Windows 7, you must install and run the Communicator with administrator privileges to configure dialing rules.

- 1. Select [Configuration] in the side bar, or select [Configuration] from icon menu in the Windows system tray.
- 2. Select the [Dialing Rule] tab in the Communicator Configuration screen.

Configuration						>
		Mod	e 🔍	Soft Phone	OC Phone	Desk Phone
Option	C Dialing Position					
Phone	Country/Region United States	•				
System Service	Area Code 9					
Call Forward/DND						
Login Info						
Audio	🖤 Dialing Rule					
Video	Access Code for Local Calls					
Etc.	Access Code for Long-Distance Calls					
Dialing Rule	Carrier Code for Long-Distance Calls	9				
HotKey	Carrier Code for International Calls	9				
DDE						
				OK	Cancel	Apply

ltem	Option	Description
Dialing	Country/Region	Set your country/region.
Position	Area Code	Set your area code.
Dialing Rule	Access Code for Local Calls	Set your access code for local calls.
	Access Code for Long-Distance Calls	Set your access code for long-distance calls.
	Carrier Code for Long-Distance Calls	Set your carrier code for long-distance calls.
	Carrier Code for International Calls	Set your carrier code for international calls.

Hot Key

In the **[Hot Key]** tab, you can register or delete the hot keys used in your Samsung Communicator.

- 1. Select [Configuration] in the side bar, or select [Configuration] from icon menu in the Windows system tray.
- 2. Select the [Hot Key] tab in the Communicator Configuration screen.

	•		Mode	Soft	Phone	UC Phone	• 0	Desk Phor
Option Phone	 A shortcut key allows you to To delete an assigned short 							n.
System Service	Action Buttons	HotKeys	Ċ,	Action	1			
Call Forward/DND	Open UC Main Window		-					
Login Info	Hide UC Main Window							
Audio	Exit		G	D HotKe	y			
Video	Call			Ctrl	Shift	Alt		
	Call End			F +	Γ.	+	A	•
Etc.	Transfer							
Dialing Rule	Hold					Assig	gn Ri	emove
HotKey	ReDial			🔽 Enal	ble Hotkey			
DDE	Option Config							

ltem	Option	Description
Hot Key	Assign	Register the specified hot key.
Remove Delete the specified		Delete the specified hot key.
	Enable Hot Key	Specify whether to use the hot key.

DDE

In the **[DDE]** tab, you can configure the DDE (Dynamic Data Exchange) program.

- 1. Select [Configuration] in the side bar, or select [Configuration] from icon menu in the Windows system tray.
- 2. Select the [DDE] tab in the Communicator Configuration screen.

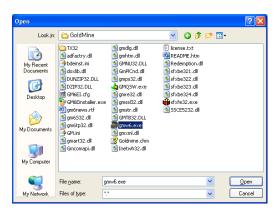
	•	м	ode	Soft Phone	UC Phone	🔵 Desk Pho
Option Phone System Service Call Forward/DND	• Enable DDE	• Search				
Login Info Audio	DDE Program Program	+ TEST				
Video Etc. Dialing Rule HotKey	Path DDE Program Mask	Change				
DDE						

ltem	Option	Description
Enable DDE	Internal/External	Select whether to use internal/external lines for DDE. - If Internal/External is selected, [DDE Program] cannot be modified.
Search	-	Set the item to search for.
DDE Program	Program	Select a DDE program to use. - Click the [TEST] button to run the selected DDE program.
	Path	Set the path for running the selected DDE program. Once the path is set, the [TEST] button is activated.
	DDE Program Mask	Set the phone mask.

You can select Goldmine or Other for the DDE program.

DDE Program							
Program	ram 🛛 GoldMine for Windows 💉 🔪 TEST						
Path	C:\Program	C:\Program Files\GoldMine\gmwt					
DDE Progr	C	:han	ge				

If you select Goldmine as the DDE program, you can click the [...] button next to the Location field to set the path of the selected program so that it can run automatically when DDE initialization is performed.



You can set phone number formats by clicking the **[Change]** button next to the DDE Program Mask field. To set a phone number format, enter the mask 'x' for each phone number digit. An 'x' denotes a digit.

tting ×
igits (XX)XXX-XXXX
digits xxxxxxxxxx
digits (xox)xoox-xoox
digits XX-XX-XXXXX
digits XXX-XXX-XXXX-XXXXX
digits 000-000-0000-0000
OK CANCEL

For example, assume that a 7-digit phone number is saved in the xxx-xxxx format in the Goldmine program. Since the Samsung Communicator program transmits a CID in the xxxxxx format, it can only transmit a phone number to the Goldmine program after converting the number into the xxx-xxxx format so Goldmine can display the user information. Therefore, in the Phone Number Formatting window, you must set the mask xxx-xxxx that matches seven digits, then click the **[OK]** button.

Samsung Communicator User Guide

CHAPTER 3. Dialing/Answering Calls

Dialing Methods

The Samsung Communicator supports the following dialing methods. This manual mainly describes how to dial in the **[Batch mode]** using the **button** and the **button**.

Dialing with [Call], [Speaker], and [End] Buttons

When idle, use the **a** button to dial a number. Click the **b** button to end the call.

Samsu	1g com	TUNICATOR	- K	: ×	Dialpa	ad	MultiLine	×
					11	2 ABC	3 DEF	Ŷ
	•	Ryu TestPhone		•	4 GHI	5 JKL	6 MNO	
ŧ.		2500			7 ^{HH} PORS	8 Å	9 wxyz	
		Tue, Oct. 11 2011 12:42 AM			*	02	#	
~ 🛷	R	白 () り 三 🔊 🗐	2	Ċ.	-	*	8	(ا

Dialing with the Keyboard

- **1.** When idle, use the keyboard to enter the phone number you want to dial.
- 2. Press the [Enter] key on the keyboard, or click the 🔤 button to dial.
- 3. Press the [Esc] key on the keyboard, or click the Mathematical button to end the call.

Dialing with the Dialpad

The Communicator has the same dialpad as the IP phone.

1. When idle, use the dialpad to enter a phone number.

If the dialpad is hidden, click the [Dialpad] button to show the dialpad.

Dialpa	br	MultiLine	×
1'	2'ABC	3 DEF	
4 GHI	5 JKL	6 MNO	
7 ^{HII} PORS	8 Å	9 ^{**} _{W×YZ}	
*	02	#	Ŷ
-	*	-	

2. Click the 🕋 button to dial.

Dialing from the recent call history

- 1. When idle, click the [Send Logs] or [Receive Logs] button in the Supplementary Functions area to bring up the Recent Call History screen.
- Right-click a phone number to dial from the Recent Outgoing Calls record or the Recent Incoming Calls record, then select [Call] in the menu.



Dialing from Call Lists

For more information on how to make a call from the Dialed Call List/Received Call List, refer to the Call History section of the Menu Functions chapter.



Saving Phone Numbers

To save a phone number from the recent call history, select a history entry, then click the Save Number button.

Answering Methods

The Samsung Communicator supports the following answering methods.

Answering with the [Call], [Speaker], and [End] Buttons

When there is an incoming call, you can use the solution to answer the call. Click the solution to end the call.



Answering from the Incoming Call Notification Screen

When the Samsung Communicator screen is hidden, the Incoming Call Notification screen is displayed to notify you that there is an incoming call. To support this function, the checkbox for on incoming call must be selected in the [Configuration] \rightarrow [Option] \rightarrow [Notify] \rightarrow [On Incoming Call].

1. When there is an incoming call, the Incoming Call Notification screen is displayed.



- 2. When there is an incoming call, the **[Caller Information]** tab is displayed in the Supplementary Functions area. Clicking this button reveals the caller information and the recent call history for the number.
- 3. Click [Accept] button to answer the call.

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CHAPTER 4. Convenient Functions

Functions Available During Calls

This section describes the functions available during extension or trunk calls in your Samsung Communicator.

Call Hold

If you must interrupt a call or another call is received during the call, you can put the current call on hold then reconnect when you are ready to continue the call.

Holding a Station Call

- 1. To hold a station call while you are talking on it, click the 🛄 button.
- 2. The 'HOLD ON' message is displayed on the main screen.
 - If the station number is registered in the Program Keys screen, the corresponding station number button blinks. Agent Application



3. To connect to the call again, click the 🗖 button again.

Call Transfer

While on a call, if the other party wants to speak with another person, you can transfer the call.

Call Transfer

- 1. Click the 🙆 button during a station call.
- 2. Enter a number to transfer the call to.
- **3.** When the transferred call is answered by the new party, click the button to end the call.

Video Calls

This section describes the functions available during video calls in your Samsung Communicator.

PIP Function

You can check and change the position of the PIP screen displaying you during a call.

- 1. Click the [PIP] button in the Video Call screen.
- 2. Clicking the **[PIP]** button, the position of the PIP screen is changed in the following order: lower right, upper right, top left, lower left, and no display.





PIP Function

To use the PIP function during a call, the size of Video Call screen must be the CIF size (352 \times 288). Otherwise it cannot be activated. You can change the incoming video size during a video call.

Block Video Function

You can make your scenes not to be sent to the opposite party.

- 1. Click the [Send Stop] button before making a call or during a call.
- 2. To have images display on the phone of the opposite party, click the [Start Send] button again.
 - If the [Send Stop] button is pressed during a call, the Block Video function is applied to that call only. If the [Send Stop] button is pressed while in the Standby screen, the Block Video function is enabled for all calls by default. Click the [Send Start] button in the idle screen to release the Send Stop setting.
 - In UC Phone mode, the **[Send Stop]** button is enabled only during a call, and the Block Video function is applied to that call only, that is, you cannot enable it for all calls.
 - When the Block Video function is enabled or applied, the Video Call icon is hidden in the Communicator LCD screen.



Microsoft Outlook Add-in Functions

This section describes the functions you can use in Microsoft Outlook with your Samsung Communicator.

Microsoft Outlook Add-in Screen

If you installed the Samsung Communicator on a PC with Microsoft Outlook, you see the Samsung Communicator menu on your Outlook screen.

😔 Contacts - Microsoft Outlook						
<u>Eile Edit View Go Tools Actions H</u> elp						
🔄 New 🔹 🚔 🎦 🗙 🌜 📲 🍸 🛍 Search address books	• @ .					
😷 OfficeServ Communicator Dial 🛛 🥱 🖒 🔹 🚽						

Dialing in Microsoft Outlook

You can dial calls using the Samsung Communicator in Microsoft Outlook.

Dialing with the Samsung Communicator Toolbar

 In the Samsung Communicator toolbar, enter a phone number into the Phone Number combo box, then press the [Enter] key, or select a previously entered phone number.

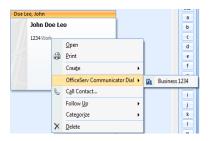
.

- Click the [Samsung Communicator Dial] button in the Samsung Communicator toolbar.
 - Since Outlook only stores phone numbers, access codes, area codes and country codes must be configured correctly in the Dialing Rule tab in the Communicator Configuration screen to dial calls successfully. You can also configure the dial rules from the Phone and Modem Options in Control Panel.

OfficeServ Communicator Dial

Dialing with Contacts

1. Right-click a contact entry, then select **[Samsung Communicator Dial]** in the pop-up menu.



2. Select a phone number from the displayed sub menu to which you want to make a call.

Ending Calls in Microsoft Outlook

You can end a call using the Samsung Communicator in Microsoft Outlook.

Click the 🛜 button in the Samsung Communicator toolbar.

Transferring Calls in Microsoft Outlook

You can transfer a call using the Samsung Communicator in Microsoft Outlook.

 During a call using your Samsung Communicator, use the Samsung Communicator toolbar in Microsoft Outlook to enter a phone number into the Phone Number combo box, then press the [Enter] key, or select a previously entered phone number.



Click the O button in the Samsung Communicator toolbar.

Outlook CID Pop-up

The Outlook CID pop-up function allows you to view the Outlook contact information for incoming and outgoing calls. (Note that this function requires that Microsoft Outlook is installed.)

Since each user may use a different method for registering contacts, a configuration window is provided for the user to define patterns along with the function for registering the contacts folder list for Outlook CID pop-up.

Enabling Outlook CID Pop-up

To enable the Outlook CID pop-up, select [Configuration] \rightarrow [Option] \rightarrow [CID Search] \rightarrow [Outlook].

Configuration				>
	•	Mode	Soft Phone OUC Phone	one 🔍 Desk Phone
Option Phone System Service		Auto login when server recovers Show SideBar on mouse dick	 UC Main Mode Language 	Full version
Call Forward/DND Login Info Audio	Login Info I C On missed cal I Use the notification soun Audio I On incoming call		• Skin SideBar position C Left	Blue
Video Etc. Dialing Rule		7 Organization	Call option Pop main on inco Minimize main wh	
HotKey DDE	CutLook Mask	Contacts	Pop memo when	call is connected
			OK Car	ncel Apply

Outlook Mask

If the contact information is not displayed normally, each user sets masks. The frequently used masks are provided by default (called built-in masks). Other masks are in the available Masks list.

For other masks, each user can set them using the corresponding configuration window.

Masks

A mask is a pattern used to analyze phone numbers. For example, when a call is received from '0234591234' and '(02) 3459-1234' is stored in Outlook Contacts, a user can specify the mask (XX) XXXX-XXXX to display the contact information. (Where the letter 'X' is recognized as an incoming phone number and 'D' is excluded from the phone number.)

Built-in Masks

Below are the built-in masks defined in the system.

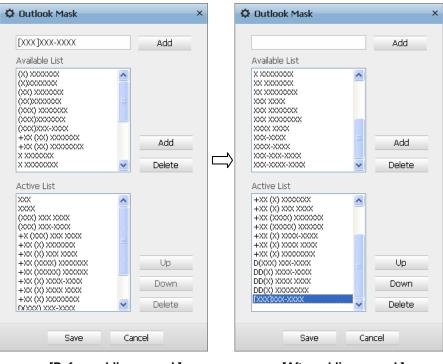
```
"XXX" "XXXX" "(XXX) XXX XXXX" "(XXX) XXX-XXXX" "+X (XXX) XXX
XXXX" "+XX (X) XXXXXXX" "+XX (X) XXX XXXX" "+XX (XXXX)
XXXXXXX" "+XX (XXXXX) XXXXX"
"+XX (X) XXXX-XXXX" "+XX (X) XXXX XXXX" "+XX (X) XXXXXXXX"
"DD(X) XXXX-XXXX" "DD(X) XXXX XXXX" "DD(X) XXXXXXXX"
```

Setting User Masks

In the [Configuration] \rightarrow [Option] \rightarrow [CID Search] section, click the Mask button next to the [Outlook] checkbox.

CID Search						
🔽 OSC Addr	ess Book	Г	Organization			
🔽 OutLook	Mask		Contacts			
🔲 LDAP	52	\sim				

Enter a mask into the mask input field, then click the Add button. When entering a pattern, use 'X' for a phone number digit and 'D' for an excluded phone number digit.



[Before adding a mask]



After creating a mask, click the **[Add]** button to add it to the Available list, then click the **[Add]** button in the Available list to add it to the Active list. When the mask shown above is entered, the Outlook contacts with the phone number format [010]222-3333 can be searched.

Registering Outlook Contact List for CID Pop-up

You can add contact lists for Outlook CID pop-up. In the [Configuration] \rightarrow [Option] \rightarrow [CID Search] section, click the [Contacts] button.

🌣 Outlook Contact Configure	CID Search CID Search OSC Address OutLook LDAP 52	Mask	Organization Contacts		
Outlook Contact List	1001	• Select Contact List			
Outlook Data Fie Contacts Suggested Contacts		\\Outlook Data Fle\(8
		_		Save	Close

Select contacts to use for Outlook CID pop-up, then click the button to add the contacts to the list on the right. To remove a contact, select a contact to remove from the Contacts list on the right, then click [Remove Contact] in the pop-up menu or click the button. Click the [Save] button to save the contacts list for Outlook CID pop-up.

Adding an Outlook Contact

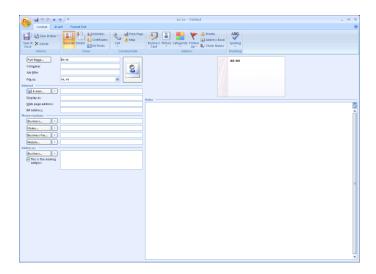
Enter the contact information for the contact in the Outlook CID pop-up.

ile Edit View Go I	ools Adiens Male			Type a question for help
				rypo a question for help
	🔹 🔡 💘 🛄 Search address books	• • • •		
Samsung Communicator E	ial 🛜 🗘 🔹 👳			
ontacts «	Sel Contacts	aa, aa Search Contacts	Ø • ♦	To-Do Bar »
All Contact Rems 🛛 🔫	Click here to enable Instant Search			 November 2010
ly Contacts 🛛 🕆	44.44	1	123	5 M T W T F 5 31 1 2 3 4 5 6
Contacts	Company: 3333		<u>a</u>	7 8 9 10 11 12 13
urrent View 🔶			b	14 15 16 17 18 19 20 21 22 23 24 25 26 21
Business Cards			c d	28 29 30 1 2 3 4
Address Cards			d	5 6 7 8 9 10 1
Detailed Address Cards Phone List				
By Category				
By Company			h	
 By Location 				No upcoming appointment
🔘 Outlook Data Files				
Add New Group			_ K_	
Customize Current View				
				Arranged By: Due Date
			op	Type a new task
			9	There are no items to
				show in this view.
			3	
3 Mail				
Calendar			uv W	
Contacts			×	
			У	
Z Tasks			_ z	
🖌 🗀 🗷 –		1 contract of the second se		

Checking the Outlook CID Pop-up

Enter a contact to display in the Contact pane, then make a call to that contact.

When the call is made, the contact information is displayed as shown in the figure below.



Drag & Drop Call/Message Functions

This section describes the Drag & Drop Call/Message functions of the Samsung Communicator.

Drag & Drop Call Function

If you drag and drop a number selected from the buddy list, phonebook, send logs, receive logs, or the organizational chart to the main window or the phone number input box of a Create New Voice Conference window, the phone number is displayed in the main window or the Create New Voice Conference window. Click the solution in the main window to dial the number.

-	ି 🧒 ନ	<u>ธ</u> วง		() <u> </u>	4. 🔳
١	Messenger	Phon book	Send Lo	gs Rece	eive Logs
	Name 👻		Q	A	⊠ • ⊙
	Name	Phone	[Date	Infomation
	Unknown	5071	10/10	23:56:24	Extern
	Unknown	5072	10/10	23:56:06	Return
¢	5071	8015071	10/10	23:54:50	Good!!!!
¢	5072	8015072	10/10	23:54:37	hi~~~~
Ľ	white Kim	5071	10/10	23:53:25	
4	white Kim	5071	10/10	23:53:17	00:00:02
1×	Green Gray	5072	10/10	23:52:50	2
4	Green Gray	5072	10/10	23:52:38	00:00:02

Drag & Drop Message Function

If you drag and drop a number selected from the buddy list, phonebook, send logs, receive logs, or the organizational chart to the Recipients list of the Send Message window, the phone number is displayed in the list. Click the **[Send]** button to send a message to the list.

The Drag & Drop function is not supported for user-entered items in the Send Logs tab, Receive Logs tab, or Phonebook tab.

13	Samsung com	TUNICATOR		- ¥ ×	Send M	essage	×
				_	\geq	New Message(Exte	T 0/80
	• •	Ryu Test 2500 Tue, Oct. 11	2011 12:48 AM				
-	🕈 😽 R	白のも	2) E	26 🗷 🗘			
Ν	lessenger	Phonebook	Send Logs Rec	eive Logs			
0	Name 💌		PA	🛛 📅 🕲 🛱	Туре	• Extension O Mobile	O Message
	Name	Phone	Date	Infomation	Recipient		Add
	Unknown	5071		<u> </u>		5060	Delete
	Unknown	5072	10/10 23:56:06	Return			
-\$P	5071	8015071	10/10 23:54:50	Good!!!!			
-¢-	5072	8015072	10/10 23:54:37	hi~~~			
1×	white Kim	5071	10/10 23:53:25	-		Send	Cancel
4	white Kim	5071	10/10 23:53:17	00:00:02			
C×.	Green Gray	5072	10/10 23:52:50	-			
4	Green Gray	5072	10/10 23:52:38	00:00:02			
4							
		C:	ave Delete	Delete All			
			Delete		1		

CHAPTER 4. Convenient Functions



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Samsung Communicator User Guide



CHAPTER 5. Menus

This chapter describes how to use CID Pop-up, Messages, View Recordings, Schedule, Send Phone Content, and Configuration menus.

Incoming CID Pop-up

When there is an incoming call from a phone number, the member information is displayed in the Notification window.



Message

Select **[Message]** in the side bar, or select **[Message]** from icon menu in the Windows system tray.

The message window is displayed as shown below.

Send M	essage	×
\geq	New Message(Exte	T 0/80
Ι		
Туре	• Extension O Message	
Recipient		Add
	5045	Delete
	Send	Cancel

• **Extension**: Send a message (80 characters maximum) via the SCME. Users can see and reply for the message with a communicator or on the phone. To add a recipient, input a extension number and click **[Add]** button.



Sending a Message to selected users

After selecting users in the buddylist, phonebook, dialed call list, and received call list, you can send them a message by clicking \bowtie button.

Viewing Recordings

Using the **[View Recordings]** menu in the menu bar, you can view the recordings made while you were talking on the Samsung Communicator. If your phone does not support audio/video recording, the View Recordings menu may not be available.

1. Click [View Recordings] in the Samsung Communicator side bar or in the system tray menu. The following screen is displayed.

		Re	cordings 🖉 Total	Range : 22/09/2010	1 ~ 29/09/2010	Query
		No	Туре	Start Time	Contact No	Play Time
		1	Audio Record	29/09/2010 18:14:58	5028	00:00:19
Samsung	•	2	Audio Record	29/09/2010 18:04:27	5051	00:00:11
		4				Delete

- 2. Select the period of time during which the recordings you want to view were made, then click the [View] button.
- **3.** To play an entry in the list, select it, then click the **[Play]** button.

	Re	cordings 🗹 Total	Range : 22/09/2010	趙 ~ 29/09/201	0 🗰 Query
	No	Туре	Start Time	Contact No	Play Time
A DE LES AND	1	Video Record	29/09/2010 18:18:55	5028	00:00:24
	2	Audio Record	29/09/2010 18:14:58	5028	00:00:19
	, 3	Audio Record	29/09/2010 18:04:27	5051	00:00:11
A BENG					
00:00:20 🚽					Delete

Select an item to delete, then click the [Delete] button to delete it.

Sending Phone Content

This function operates only in the Basic/Professional UC Phone mode. (This description is based on the SMT-i5243. For information on supported phone models, contact your vendor.)

Click the **[Phone Contents]** icon in the Samsung Communicator menu bar or in the system tray menu. The following screen is displayed.

	Wallpaper		Phonebo	iok Icon		Scree	nsaver		Ringtone	
		PC						Phone		
Folder	C:\Program File	s₩Samsung Elect	ronics\%Sa	msung Comn	nur Search		Apply walpaper	Delete		Import
Image	preview	Filename	Size	Type	Date		Filename		Size	Type
		sunset.jpg	69KB	JPG ima	2004-08-04		Winter.jpg		103.0	JPG image
							Water lilies.jpg		81.83KB	JPG imag
A.L.							Blue hills.jpg		27.85KB	JPG imag
- 10	5-12									
and the second se										
al states	the state of the s									
						4				
sunset.jp										
nage Size	800*600									
te	69.5KB									
Image (Converting									
					-					
		4					4			

The main screen consists of the following four sections:

- Wallpaper
- Phonebook Icon
- Screensaver
- Ringtone

Wallpaper

The **[Wallpaper]** tab displays a list of the wallpaper images saved to the computer and phone.

	Wallpaper		Phonebo	ok Icon		Screen	nsaver		Ringtone	
		PC						Phone		
Folder	C:\Program File	es\Samsung Elect	ronics₩Sa	msung Comn	nur Search		Apply wallpaper	Delete		Import
Image	e preview	Filename	Size	Туре	Date		Filename		Size	Type
		sunset.jpg	69KB	JPG ima	2004-08-04		Winter.jpg		103.0	JPG image
H							Water liles.jpg		81.83KB	JPG image
A Las	17.50						Blue hils.jpg		27.85KB	JPG imag
- 10	5.42									
and the second se	and the second second									
	Contraction of the second									
sunset.jp	29					•				
nage Size	800*600									
ze	69.5KB									
Image	Converting									
					-					
		4					4			

Folder Location

Click the **[Search]** button. The **[Browse Folder]** window is displayed for you to change the currently specified default folder for the wallpaper image.

	DB	
Þ	DefConfigs	
	ftpimage	
	Help	
Þ	📙 Log	
4	PhoneData	
	D Contact	=
	🍌 Icon	
	🌗 Photo	
	Ringtone	
	🚺 Wallpaper	-

Select a folder other than the current default folder, then click **[OK]** button. The default folder is changed to the selected folder. The selected folder is used as the default folder until you change it. If you click the **[Cancel]** button, the **[Browse for Folder]** window is closed and the current default folder does not change.

Importing a List

Click the **[Import]** button to load a list of wallpapers saved to the phone. The summarized information on the loaded images is displayed in a pop-up window for about three seconds; it is also displayed in the Phone pane. The summary consists of the following three pieces of information.

- Total number and size of images
- Used number and size of images
- · Available number and size of images

Deleting

Select an item to delete from the Phone pane, then click the **[Delete]** button. The selected item is deleted from the phone. The delete confirmation pop-up window appears and the Phone pane reflects the deletion.

Applying an Image as Wallpaper

In the Phone pane, select an image to use as wallpaper, then click the **[Apply wallpaper]** button. The selected image is displayed as the wallpaper of the phone screen.

Importing an Image from PC to Phone

In the PC pane list, select the image you want to import to the phone, then click the button. The selected image is copied to the phone. Before importing an image to the phone, it must be processed by image conversion so that a correct image can be copied to the phone.

Exporting an Image from Phone to PC

In the Phone pane list, select the image you want to export to the phone, then click the dutton. The selected image is copied to the PC.

Converting an Image

If you select an image in the PC pane, the selected image is displayed in the Image Preview area. Click the **[Image Converting]** button to open the Image Convert window.

Setting the Conversion Option

There are the following three conversion options.

- · Fit to screen
- Fit to max size
- Fit to min size

Converting an Image

After selecting the conversion option, click the **[Image Converting]** button. The selected image is converted in accordance with the selected conversion option.



Specifying the Saving Folder

To specify the folder where you want to save the converted image, click the **[Search]** button next to the Folder Location field.

Saving the Converted Image

To save the converted image, click the **[Save Image]** button. The Save As window is displayed. Enter a filename, then click the **[Save]** button. The converted image is saved as the specified file.

	🍌 Wallpaper		- G	🏚 📂 🛄 🔻	
(Pa)	Name	Date	Туре	Size	Tags
Recent Places	Tulips Tulips	2/7/2008 11:3	JPEG image	607 KB	
Network	•		111		
Network	File name:			-	Save

Phonebook Image

The **[Phonebook lcon]** tab displays a list of the phonebook images saved in the computer and phone.

There is a difference in the image size and the total size of images that can be saved in the phone; other functions are the same as in the **[Wallpaper]** tab.

	Walpaper		Phonebo	ok Icon		Screensaver			Ringtor	
		PC								
Folder	C:#Users#Haya	nD₩Desktop₩110	305		Search			Delete		Import
Image	e preview	Filename	Size	Туре	Date		Flename		Size	Туре
ade - and		2011-03-05 1	161	JPG ima	2011-03-05 .					
		2011-03-05 1	148	JPG ima	2011-03-05 .					
		2011-03-05 1	159	JPG ima	2011-03-05					
A start	Son of Land	2011-03-05 1	151	JPG ima	2011-03-05					
1.15	1	2011-03-05 1	137	JPG ima	2011-03-05					
the state	-1	2011-03-05 1	149	JPG ima	2011-03-05 .					
2011-03	3-05 14.42.32.jpg	2011-03-05 1	163	JPG ima	2011-03-14					
Image Size	2560*1920	2011-03-05 1	163	JPG ima	2011-03-14 .					
Size	1515.5KB	2011-03-05 1	140	JPG ima	2011-03-14					
		2011-03-05 1	142	JPG ima	2011-03-14 .					
Image	Converting	2011-03-05 1	140	JPG ima	2011-03-14					
		2011-03-05 1	147	JPG ima	2011-03-05 .					

Screensaver

The **[Screensaver]** tab displays a list of the screensaver images saved in the computer and phone.

There is a difference in the image size and the total size of images that can be saved in the phone; other functions are the same as in the **[Background Image]** tab.

	'alipaper		Phonebo	ok Icon		Screensaver			Ringtone	
		PC						Phone		
Folder [C:₩Users₩Haya	nD₩Desktop₩110	305		Search			Delete		Import
lmage p	review	Filename	Size	Туре	Date		Filename		Size	Туре
1999 - 19		2011-03-05 1	161	JPG ima	2011-03-05 .					
	1000	2011-03-05 1	148	JPG ima	2011-03-05 .					
	1000	2011-03-05 1	159	JPG ima	2011-03-05					
		2011-03-05 1	151	JPG ima	2011-03-05 .					
		2011-03-05 1	137	JPG ima	2011-03-05 .					
	4	2011-03-05 1	149	JPG ima	2011-03-05 .					
2011-03	-05 14.44	2011-03-05 1	163	JPG ima	2011-03-14					
age Size	2560*1920	2011-03-05 1	163	JPG ima	2011-03-14 .					
e	1498.2KB	2011-03-05 1	140	JPG ima	2011-03-14					
		2011-03-05 1	142	JPG ima	2011-03-14 .					
Image Co	nverting	2011-03-05 1	140	JPG ima	2011-03-14 .					
		2011-03-05 1	147	JPG ima	2011-03-05 .					

Ringtone Management

The **[Ringtone]** tab displays a list of the ringtone files saved in the computer and phone.

	Wallpaper		Phonebo	ok Icon		Screensaver			Ringtone	
		PC						Phone		
Folder	imsung Electronics	₩Samsung Cor	nmunicator	₩PhoneDat	ta₩ Search			Delete		Import
		Filename cde.mmf	Size 103KB	Type MMF File	Date 2010-09-28 •		Filename		Size	Туре
*										
lename										
le Type										
ize										
		4								

Listening to Ringtones

To preview a ringtone, click a ringtone file in the PC pane list, then click the Play button. You can hear the selected ringtone from the speaker connected to your PC.

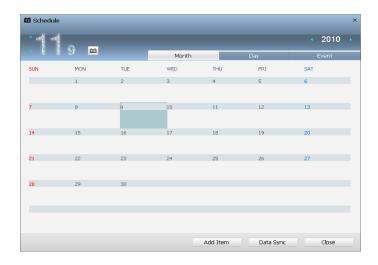
Other functions are the same as in the [Wallpaper] tab.

Schedule

You can use the Schedule functions of the Samsung Communicator in the Schedule menu. Select the **[Schedule]** menu in the side bar, or select **[Schedule]** from icon menu in the Windows system tray.

Viewing the Monthly Schedule

The **[Month]** tab shows your monthly schedules. While the **[Month]** tab is selected, if you move your mouse pointer over a schedule entry, its details are displayed.



If you double-click a schedule entry, the View Schedule window is displayed so that you can modify or delete the schedule.

🖬 View	Schedule	×
Title	Seminar	
Place		
Date	11/09/2010	
Time	12:00:00 ~ 13:00:00	
Msg		
Alarm	5Min Before	
Туре	Meeting	
	Modify OK Delete	

Viewing the Daily Schedule

Today's schedules are displayed by hour.

Schedule				
• • • •			< 2010	
• 9 🖻	Month	Day	Event	
2010/11/09 TUE				
AM 12:00				
01:00				
02:00				
03:00				
04:00				
05:00				
06:00				
07:00				
08:00				
09:00				
10:00				
11:00				
PM 12:00 Seminar				
01:00				
02:00				
03:00				
N4:NN				
	Ado	d Item Data Syr	nc Close	

View Schedule

Select the **[Event]** tab in the Schedule screen. The following screen is displayed. Today's date is displayed and selected in the calendar.

You can view the schedules registered for today in chronological order. To view the previous or next schedule, click the **[Prev]** or **[Next]** button respectively.

To modify or delete the schedule, click [Modify] or [Delete] button.

*				2010
- 9 📾		Month	Day	Event
2010/11/09 TUE				
	Seminar			Prev Next
1 2 3 4 5 6 7 8 9 10 11 12 13	·Date	2010/11/09		
14 15 16 17 18 19 20	• Time	$12:00 \sim 13:00$		
21 22 23 24 25 26 27 28 29 30	• Place			
20 20 00	• Msg			
	• Alarm	5Min Before		
	·Type	Meeting		
				Modify Delete

Adding a Schedule

Click the **[Add Item]** button in the Schedule screen. The following screen is displayed.

Click the **[Save]** button to save the new schedule in your computer. Click the **[Cancel]** button to close the window without saving the new schedule.

O New Sche	dule		×
	2010-11-09 2010-11-09 Change Color	오전 12:00:00 오전 1:00:00	
• Repeat • Alarm	All Day No Repeat 5Min Before	•	•
 Type Message 	Meeting		
		Save	Cancel

Viewing a Schedule

While the **[Monthly Schedule]** tab is selected, if you move your mouse pointer over a schedule entry, a tooltip is displayed to show the details of it, as shown in the figure below.

Title-	Seminar
Date	: 11/09/2010
Time	: 12:00:00 ~ 13:00:00
Place	:
Msg	:
Alarm	: 5Min Before
Туре	: Meeting

To display the <View Schedule> window, double-click a schedule entry. The <View Schedule> window shows the details of the selected schedule.

🛍 View	Schedule	×
Title	Seminar	
Place		
Date	11/09/2010	
Time	12:00:00 ~ 13:00:00	
Msg		
Alarm	5Min Before	
Туре	Meeting	
	Modify OK Delete	

Modifying a Schedule

Click the [Modify] button in <Schedule Details> window.

The <Modify Schedule> window is displayed.

You can change the details of the selected schedule and save the changes in your computer.

Title	program test		
Place	school		
Start Date	11/27/2011 👻	12:00:00 AM	-
End Date	11/27/2011 -	1:00:00 AM	-
Repeat	No Repeat	-	
Repeat	No Repeat	-	
Alarm	SMin Before		
Poortin			
• Alarm • Type • Message	SMin Before Meeting		

Deleting a Schedule

Click the **[Delete]** button in the <View Schedule> window to delete the selected schedule. The <Schedule Delete> window is displayed asking you whether to delete the selected schedule. Click **[Yes]** to delete the selected schedule.



Data Synchronization

 Click the [Data Sync] button at the bottom of the Schedule screen. The following window is displayed.

🗘 Sync Screen	×
Outlook	
Butlook	PC
Search 11/10/2010	Search 11/10/2010
	nn 5 nn 4
Sutlook	0/0 PC
	Close

Set a period, then click the [Search] button. The schedules are displayed in two lists. To set a period, click the [Set Start Date]/
 [Set End Date] (iii) button. The <Calendar> window is displayed, as shown in the figure below, so that you can select a date.

		Ou	tlook	¢							PC		
Search									Search				
11/27/2011	苗	~ 12,	/04/2	011	鉑	Sear	ch		11/27/2011	苗~	12/04/2011	鉑	Search
All	4		Nove	ember,	2011		×						
	Sun	Mon	Tue	Wed	Thu	Fri	Sat						
	30	31	1	2	3	4	5						
	6	7	8	9	10	11	12						
	13	14		16	17	18	19	<u>)</u>					
	20	21	22 29	23	24	25	26						
	27	28	29	30	1	2	3						
	4	5	6	7	8	9	10						

To display all schedules of the entire period, select the **[All]** checkbox (All), then click the **[Search]** button.

3. Select an item in the <Outlook> list, then click the button to save the selected item to the PC. Select dates in the <Outlook> list, then click the button to save the items for the selected dates to the PC. Specify a <PC> search period, then click the [Search] button to view a list of changes for the searched period.

Select an item in the <PC> list, then click the
button to save the selected item to Outlook.
Select dates in the <PC> list, then click the
button to save the items for the selected dates to Outlook.
Specify an <Outlook> search period, then click the [Search] button to view a list of changes for the searched period.

- 5. To save all entries in the <Outlook> pane to your computer, then click the All > button. While the entries are being moved, the movement progression is displayed in the progress bar. When the movement operation has finished, the progression is displayed as 100 %.
- 6. To save all entries in the <PC> pane list to your Microsoft Outlook, click the fill < button. While the entries are being moved, the movement progression is displayed in the progress bar. When the movement operation has finished, the progression is displayed as 100 %.

DDE

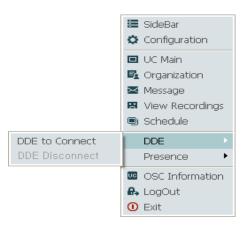
When the Samsung Communicator receives a call, the DDE program (e.g. Goldmine) that interoperates with it displays the information of the received phone number to the user.

When the received call number is registered in the DDE program, its detailed information is displayed on the screen.

Caller ID Notification	×
Contact: John Doe Company: Neighbor System Location:	<u>Open</u>
Phone: 5045	<u>I</u> gnore
Message: Incoming Call	

Connecting to DDE

1. Select [DDE] \rightarrow [DDE to Connect] in the system tray menu.



 A configuration window where the user can enter the information required for DDE initialization is displayed. However, the information that must be entered differs according to the program type ('Goldmine' or 'Other') selected in the DDE program section of the Configuration menu screen. You must enter the ID and password registered when installing the Goldmine program.

GOLDMINE Se	etting	×
ID		
PW		
	OK CANCE	EL

When set to 'Goldmine'

Enter the service name, topic name, and command.

DDE Server Set	ting		×
Service Name Topic Name Command			
		OK	CANCEL

When set to 'Other'



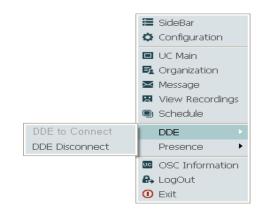
When set DDE to 'Other'

The service name, topic name, and command differ according to the DDE program. Therefore, to configure these settings, refer to the DDE program user manual.

3. Click the **[OK]** button to initialize the DDE function with the settings you entered. (Note that if the currently selected DDE program is Goldmine, it will automatically run.)

Disconnecting DDE

1. Select DDE \rightarrow Disconnect DDE in the system tray menu.



2. The DDE function stops.

Samsung Communicator User Guide

CHAPTER 6. Supplementary Functions

This chapter describes the supplementary functions.

Phonebook

Select the Phonebook tab, as illustrated below.

Samsung o	OMMUNICATOR			-	К×
		×	19	-12	Æ
•••••	SIP505 5057 6 Sep. 2010				
····· >	<u>-</u> 🗖 ດ ຄ	_	2) 🗐	<u> </u>	Ċ.
Messenger	Phonebook	Send Lo	gs Recei	ve Logs	
Name	- -	Q	R	X	50
All	Name Extens	ion Busine:	ss Mobile	E-m-	all 🗠
No Group					
					-
Ac	dd Group	Add	Delete	Delete G	aroup

Adding a Contact

You can add a contact to the phonebook. You can register the home, cell, and office phone numbers for a contact. You can also register personal info, such as fax number, e-mail address, and company name.

1. In the Phonebook screen, click the [Add] button.

2. Enter the information on the user whose contact you want to add.

₿ _≜ Add			×
Find Pic.	ast	First	
Extension Business Tel Mobile	• •		
Business Fax	•		
Home	•		
 E-mail HomePage Company 			
		Save	Cancel

3. Click a Phone Number button, such as Extension, then enter a phone number.

B 2 Phone numbe	· verificat	ion	×
Extension Country/Resion	Korea		~
Area Code			
Number Extension ID			
		ОК	Cancel
		UK	Cancel

4. Click the [Save] button, the contact is added.

Modifying a Contact

You can modify a contact registered in the phonebook.

 In the Phonebook screen, double-click the name of the contact you want modify. The Detailed Information window is displayed, as shown in the figure below. The detailed information for the selected contact is shown in this.

B ₁ Detail Informati	on	×
Last Merno	Doe First John	
Extension 🔻	X 5045	Call
Business Tel 🔻	+82 (02) 2345 X 6789	Call
Mobile 🔻	+82 (010) 5432 X 8765	Call
Business Fax		
Home 🔻		
 E-mail HomePage Company 		
	Edit	Cancel

2. Click the **[Edit]** button. The Modify Contact window is displayed, as shown in the figure below. You can modify the information for the contact. If a photo is registered, the **[Delete]** button is displayed.

₿ <u>a</u> Edit			×	
	Last Merno	Doe First Joh	n	
Find Pic.	Delete		~	
Extension	n 🔻	X 5045		
Business T	el 🔻	+82 (02) 2345 X 6789		
Mobile	•	+82 (010) 5432 X 8765		
Business Fa	× ▼			
Home	•			
📧 E-mail				
🎓 HomePa	ge			
🖪 Compan	ý			
		Save	Cancel	

3. Click the [Save] button to apply the changes made.

Deleting a Contact

You can delete a contact from the phonebook.

1. Select a contact to delete.

	Ryu Test 2500 Tue, Oct. 11	Phone 2011 12:57 AM		
~ 7 7		-	E 🔺 🔳	¢
Messenger	Phonebook	Send Logs F	leceive Logs 💌 🖷	
	Name	Company	Mobile	-10 X
All	Gray Green	company	5072	
Personal Team Company Public	Kim White	Call Call SMS	5071 Information Je Group	
Others No Group		× Deletr	2	

- 2. Click the [Delete] button.
- **3.** Confirm the deletion.

	_
Do you want to delete the sel	ected contact?
Do you want to delete the set	
bo you want to delete the set	ceccacontacen



You Cannot Recover a Deleted Contact

Once a contact is deleted from the phonebook, it cannot be recovered. Therefore, take care not to delete a contact that contains important data.

Adding a Contact Group

You can create a contact group where you can add contacts later.

1. Click the [Add Group] button.

24 Add Gro	oup		×
E Group	nter the name	of the group	
		Save	Cancel

- **2.** Enter the name of the new contact group to add.
- 3. Click the [Save] button to add the new contact group to the phonebook.

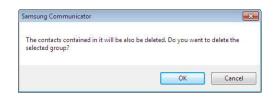
Deleting a Contact Group

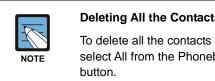
You can delete a selected contact or group.

1. Select a contact group to delete.



2. Click the [Delete Group] button to delete the selected contact group. (Note that all the contacts contained in it are also deleted.) If the group you want to delete contains one or more contacts, a confirmation dialog box is displayed.





Deleting All the Contacts and Contact Groups

To delete all the contacts and contact groups from the phonebook, select All from the Phonebook menu. Then click the [Delete Group]

Dialing from a Phonebook

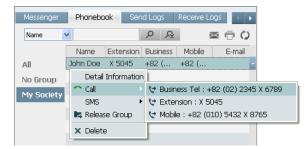
You can dial a number directly from the phonebook.

Dialing by Double-clicking a Contact

Double-click a contact you want to call on the Phonebook.

Dialing from Context Menu

1. In the Phonebook screen, right-click the contact you want to call.



- 2. Select [Call] in the context menu, then select a phone number in the selection menu.
- To dial mobile phones, you must configure dial rules in Communicator Configuration and trunk call settings in the PBX system. You can also configure dial rules in the Phone and Modem Options in Control Panel.

Configuration	x
	. Made 🔍 Soft Phone 🔍 UC Phone
Option Phone System Service Call Forward/DND Login Info Audio Video Etc. Dialing Rule HotKey DDE	** Dialing Position • Country/Region • Area Code 125
	OK Cancel Apply

Dialing in the Detailed Information Window

1. In the Phonebook screen, double-click a contact to call. The Detailed Information window is displayed.

B ₁ Detail Informati	on	×
Last Memo	Doe First John	
Extension 🔻	X 5045	Call
Business Tel 🔻	+82 (02) 2345 X 6789	Call
Mobile 🔻	+82 (010) 5432 X 8765	Call
Business Fax 🔻		
Home 🔻		
🐷 E-mail 🎓 HomePage 👪 Company		
	Edit	Cancel

2. Click the [Call] button next to a phone number to call.

Finding a Contact

1. In the Phonebook screen, select the item you want to search for.

Messenger	Phonebo	i <mark>ok</mark> Sen	id Logs	Receive l	.ogs 🕢 🕨
Name 🗸			P R		⊠ ⊡ ()
Name Extension	Name	Extension	Business	Mobile	E-mail
Business Tel Mobile	ohn Doe	X 5045	+82 (+82 (
E-mail]				
My Society					

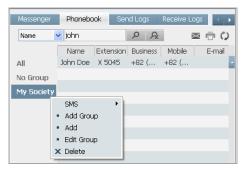
- 2. Enter a part or the whole of the name or keyword to find. For example, if you want to find John Doe, you can just enter 'John'.
 - ± 0 9 2)) ∋r Phonebook Send Logs Name 🖌 john P & ⊠ 🗇 🗘 NameExtensionBusinessMobileJohn DoeX 5045+82 (...+82 (... E-mail All No Group My Society . Add Group Add Delete Delete Group
- **3.** After entering the name to find, click the **[P]** button or press the **[Enter]** key without leaving the input box. All matched contacts are listed in the Phonebook screen.

Phonebook Pop-up Menu

Right-click the **[Phonebook]** tab to use menu for Send Message, Print, and PhoneBook Sync.

Messenger	Phonebook	Sond Loos Posoiv	e Logs 🛛 🔾 🕨		
Name	🖌 john	Print	⊠ ⊕ ()		
	Name Ex	PhoneBook Sync	e E-mail		
All	John Doe 🛛 X	5045 +82 (+82 (🔺		

Right-click a phonebook group to use menu for SMS, Add Group, Add Contact, Edit Group, and Delete Group. However, you cannot delete the default group.

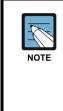


Right-click an item to use menu for Detailed Information, Call, SMS, Release Group, and Delete.

Messenger	Pho	oneba	<mark>ok </mark> Ser	nd Logs	5	Receive L	.ogs	•	Þ
Name	🖌 johr	٦		Q	R		\times	— (ζ,
	Name		Extension	Business		Mobile		E-ma	il
All	John	Doe	X 5045	+82 (+82 (-
No Group		0	Detail Inform	nation	1				
My Society		^ (:all	•					
Thy obclety		9	SMS	•					
		ilis, F	telease Gro	up					
		×	Delete						
				_					

Synchronizing Contacts

You can synchronize the contacts in the phonebook of your Samsung Communicator with an external program, such as Microsoft Outlook and Excel.



Contacts Compatible with Microsoft Outlook

To use the Samsung Communicator contacts compatible with Microsoft Outlook, Microsoft Outlook must be installed in the PC where the Samsung Communicator is installed and must be configured so that the Samsung Communicator can use Microsoft Outlook.

Click the 🖸 button in the Phonebook screen. The Synchronize Contacts window is displayed.

ð PhoneBook Sync							:
Outlook Export	Import	LDAP					
	Outlook				PC		
Reload		Total Contact : 1		Reload			Total : 0
 Total Contact John Doe] +82 (01) Applicable contact 		82 (02) 2345 X 678) (All) All (Total My Society Applicable contact			
	Outlook				0/0 PC		
						_	
						Save	Close

- [Outlook] tab: Synchronize the phonebook with Microsoft Outlook.
- [Export] tab: Save the current phonebook to your Samsung Communicator in a format compatible with external programs.
- [Import] tab: Import contacts from an external program.
- [LDAP] tab: Import contacts from an LDAP server.
- [Phone] tab: This tab is visible when logged in with a UC phone. You can synchronize your contacts with the SMT-i5243 IP phone.

Importing Contacts from Microsoft Outlook

1. Select the **[Outlook]** tab, then click the **[Load]** button in the Outlook pane. The permission prompt, as illustrated below, may appear when interoperating with Outlook. In this case, you must specify the time permitted for access, then select Allow.

Micros	oft Office Outlook 🛛 ? 🔀
١	A program is trying to access e-mail address information stored in Outlook. If this is unexpected, click Deny and verify your antivirus software is up-to-date.
	For more information about e-mail safety and how you might be able to avoid getting this warning, click Help.
	Allow access for 1 minute
	Allow Deny Help

2. When connected to Microsoft Outlook successfully, the contacts stored in Microsoft Outlook are displayed under the All Contacts item in the list of the Outlook pane.

PhoneBook	Sync						
Outlook Reload	Export Import Outlook Int +82 (010) 5432 X 8765, +	LDAP Total Contact : 1 -62 (02) 2345 X 678) (() () () () () () () () () () () ()	Reload Total My Society Applicable contact	PC		Total : C
	Outlook				0/0 PC		
						Save	Close

3. Select the contacts wanted to import from Microsoft Outlook. You can use the Ctrl key to select specific contacts.

PhoneBook Sync							
Outlook Export	Import LD	AP					
	Outlook					PC	
Reload	5	elected Item(s) : 1		Reload			Total : I
Total Contact				Total			
· [John Doe] +82 (010) 54	132 X 8765, +82 (0	2) 2345 X 678	► K	My Society			
Applicable contact			•	Applicable of the second se	ontact		
			BII ►				
			BII 4				
Out	look					0/0 PC	
Out	look.					0/0 PC	

4. To import the selected contacts, click the button. To import all contacts, click the button.

Check that the selected or all contacts are added to the Contacts to Apply item in the list of the PC pane, as shown in the figure below.

🕫 PhoneBook Sync	x
Outlook Export Import LDAP Outlook Selected Rem(s) : 1 Total Contact (John Doe) +82 (010) 5432 X 8765, +82 (02) 2945 X 678 Applicable contact	PC Reload Total : 0 ■ Total ■ My Society ■ Applicable contact • [26m Doe] +82 (010) 5432 X 8765, X 5045, +82 (02) 23
Outlook	0/0 PC Save Close

5. Click [Save] button to save the contacts.

Once saved correctly, a progress bar appears and the Notification window is displayed, as illustrated below.

S PhoneBook Sync					>
Outlook Export Reload Total Contact (John Doe) +82 (010) Applicable contact	Import Outlook	Selected Rem(s) : 1	ied to your computer,	PC act (010) 5432 X 8765, X 5045	Total : 0 5, +82 (02) 23
	Outlook		_	1/1 PC	Close

Exporting Contacts to Microsoft Outlook

1. Select the [Outlook] tab.

PhoneBook Sync						×
Outlook Export	Import	LDAP				
	Outlook				PC	
Load		Total Contact : 0		Reload		Total : 1
Total Contact			→ ∢ All → All <	 Total (John Doe) +82 (010) My Society Applicable contact 	15432 X 8765, X 5	045, +82 (02) 23
	Outlook				0/0 PC	
					Sav	ve Close

2. Select the contacts to export to Microsoft Outlook.

You can use the Ctrl key to select specific contacts.

S PhoneBook Sync			×
Outlook Export Import	LDAP		
Outlook		р	C
Load	Total Contact : 0	Reload	Selected Item(s) : 1
Total Contact		Total	
Applicable contact	-	 [John Doe] +82 (010) 543 	2 X 8765, X 5045, +82 (02) 23
		My Society	
		Applicable contact	
	-		
	All		
Outlook			ala az
Outbook			0/0 PC
			Save Close

3. To export the selected contacts, click the **button**.

To export all contacts, click the **met** button.

When performing normally, the selected/all contacts are displayed in the list of the Outlook pane.



4. Click [Save] button to save the contacts.

You can be prompted with a message box asking you to confirm the access to the contacts of Microsoft Outlook, as shown in the figure below. In this case, you must check the **[Allow Access For]** checkbox, specify a period, then click Yes.

Micros	oft Office Outlook 🛛 ? 🔀
٧	A program is trying to access e-mail address information stored in Outlook. If this is unexpected, click Deny and verify your antivirus software is up-to-date.
	For more information about e-mail safety and how you might be able to avoid getting this warning, click Help.
	Allow access for 1 minute
	Allow Deny Help

5. When the contacts are exported to Microsoft Outlook successfully, a message box appears, as shown in the figure below.

Samsung Communicator	\mathbf{X}
The contacts are applied to Microsoft Outlo	ook.
ок	



If the message 'Microsoft Outlook is not installed or is not configured properly after installed.' is displayed

If the message above is displayed when you try to import or export contacts to or from Microsoft Outlook, check whether it is installed normally and configured properly.

Exporting Contacts to an Excel/MDB File

1. Select the Export tab.



2. To export the selected contacts, click the subtron.To export all contacts, click the subtron.

You can use the Ctrl key to select specific contacts.

🕏 PhoneBook Sync				×
Outlook Export Import LDAP				
Export			PC	
Export Applicable conta	act : 1	Reload		Selected Item(s) : 1
Applicable contact		🗖 Total		
[John Doe] +82 (010) 5432 X 8765, X 5045, +82 (02)		· [John Doe] +82 (0	10) 5432 X 8765, X	5045, +82 (02) 23
	•	My Society		
		Applicable contact	t	
	BII ►			
	All 4			
Frank			0/0 PC	
Export			O/U PC	
			S	ave Close

3. Click the **[Export]** button to open the Export Phonebook window.

Contemport Phone	nebook		×
Dst Filename Export Type	 EXCEL	~	Find
		Export	Cancel

4. Specify the name and type of file to which the contacts are to be exported.

Organize 👻 New f	olde	n		855	- 6
	*	Name		Date modified	Туре
Libraries		Binaries		3/16/2011 8:06 PM	File folde
Documents		Config		3/16/2011 8:06 PM	File folde
J Music		Configs		3/17/2011 12:04 AM	File folde
Pictures		Contents		3/16/2011 8:06 PM	File folde
My Pictures		DB DB		3/17/2011 12:13 AM	File folde
Public Pictures	=	DefConfigs		3/16/2011 8:06 PM	File folde
🛃 Videos		🕌 Help		3/16/2011 8:06 PM	File folde
		🍌 Log		3/17/2011 12:04 AM	File folde
🔏 Homegroup		Profiles		3/17/2011 12:13 AM	File folde
🖳 Computer	-	🎉 Resource		3/16/2011 8:06 PM	File folde
🗣 Network	-	•	m		
File name: U	ntitl	ed			
Save as type: E:	ксе	l File(*,XLS)			

5. Click the [Export] button.

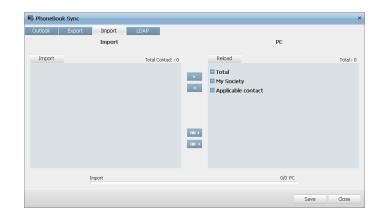
😼 Export Phonebook				
Dst Filename	C:₩Program Files₩S	Find		
Export Type	EXCEL			
	Export	Cancel		

6. Once saved correctly, the Notification window is displayed, as illustrated below.

Samsung Communicator 🚪	×
Export Phonebook succeeded.	
ОК	

Importing Contacts from an Excel/MDB File

1. Select the [Import] tab.



2. Select a file, then click the [Import] button in the Import Contacts window.

16 Import Pho	onebook			×
Src Filename			Find	
		Import	Cancel	

3. When the contacts stored in the file are read successfully, they are displayed as a list in the Import pane, as shown in the figure below.

R PhoneBook Sync				×
Outlook Export Import	LDAP			
Import			PC	
Import	Total : 1	Reload		Total : O
■ Total [John Doe] +82 (010) 5432 X 8765, 1	X 5045, +82 (02) 23	an c		
Import			0/0 PC	
				Save Close

To import the selected contacts, click the ▶ button.
 To import all contacts, click the ▶ button.

You can use the Ctrl key to select specific contacts.

PhoneBook Sync					×
Outlook Export	Import LDAP Import			PC	
Import	Selected Item(s) : 1		Reload		Total : 0
Total	5432 X 8765, X 5045, +82 (02) 23	+ - (- () - () - () - () - () - () - ()	Total Total My Society Applicable contact (John Doe] +82 (010)) 5432 X 8765, X 50	45, +82 (02) 23
I	mport			0/0 PC	
				Save	e Close

5. Click [Save] to save the contacts.





Creating an Excel Contacts File

To import contacts from an Excel file, you must enter contacts in an Excel file which was created initially using the Export Contacts function. Furthermore, the field values of each contact must be entered in Text format to be imported by the Samsung Communicator.

Importing Contacts from the LDAP



Interoperation with the LDAP Contacts

To use the Samsung Communicator and LDAP Contacts Interoperation function, the LDAP server environments that have contacts must have been configured.

This function is only supported by the MicroSoft ActiveDirectory LDAP.

1. Select the [LDAP] tab.

R PhoneBook Sync					×
Outlook Export	Import	LDAP			
	LDAP			PC	
Load		Total Contact : 0		Reload	Total : 1
Total Contact			All F RIL 4	■ Total · [John Doe] +82 (010) 5432 X ■ My Society ■ Applicable contact	8765, X 5045, +82 (02) 23
	LDAP			0/0	PC
					Save Close

2. Click the [Load] button. The Connect LDAP Service window is displayed.

Connect LD	AP Service	×
Preset	Custom SAVE DE	L
Host IP		
Port	389	
Base DN		
User ID		
User PW		
	Connect Cancel	

3. Enter the connection information for the LDAP from which contacts are imported, then click the **[Connect]** button.

Connect LD	AP Service ×
Preset	OSCIDAP SAVE DEL
Host IP	211.189.132.52
Port	389
Base DN	dc=mmssrv,dc=local
User ID	administrator
User PW	•••••
	Connect Cancel

• To save a frequently used LDAP connection entry as a preset, click the **[Save]** button.

Connect LD	AP Service X	Connect LDAP Service	×
Preset	OSCIDAP V SAVE DEL	Custom	AVE DEL
Host IP	211.189.132.52	OSC LDAP Host IP 211.189.132.52	
Port	389	Port 389	
Base DN	dc=mmssrv,dc=local	Base DN dc=mmssrv,dc=local	
User ID	administrator	User ID administrator	
User PW	•••••	User PW •••••	
	Connect Cancel	Connect	Cancel

• To delete an unused preset, select it, then click the [Del] button.

😼 Connect LD	AP Service X	🗟 Connect LDAP Service 🛛 🗙
Preset	SAVE DEL	Preset TEts SAVE DEL
Host IP Port Base DN User ID User PW	211.189.132.52 389 dc=mmssrv,dc=local administrator	Host If Samsung Communicator
	Connect Cancel	Connect Cancel

4. When the contacts are read successfully, they are displayed in the list in the LDAP pane, as shown in the figure below.

	Import	LDAP				
	LDAP				PC	
Load		Total Contact : 59		Reload		Total
[test01] test, test0	3247@mmssrv.local 3249@mmssrv.local 3249@mmssrv.local 11@mmssrv.local 8), 휴대폰, test, u200 2@mmssrv.local 3@mmssrv.local 4@mmssrv.local	1@mmssrv.local) (All) All (Total [John Doe] +82 (0 My Society Applicable contact 	10) 5432 X 8765, X 5045 t	, +82 (02) 23
	LDAP				0/0 PC	

5. To import the selected contacts, click the button.To import all contacts, click the button.

You can use the Ctrl key to select specific contacts.

Outlook Export	Import LDAP	LDAP				
Local				PC		
Total Contact [rcc3246] test, rcc324 [rcc3247] test, rcc324 [rcc3248] test, rcc324 [rcc3249] test, rcc324 [rcc3240] test, rcc324 [rc3240] test, rc32034 [rc3240] test, rc3204 [rc3240] test, rc3204 <th>47@mmssrv.local 48@mmssrv.local 249@mmssrv.local 화mmssrv.local 森대폰, test, u200 pmmssrv.local pmmssrv.local pmmssrv.local</th> <th>Selected Item(s) : D1@mmssrv.local</th> <th>2 • • • • • • • • • • • • •</th> <th>Relad Total Clain Dool +42 (010) 5432 My Society Applicable contact (rcc3247] test, rcc32470mm</th> <th>X 8765, X 5045, +82 (02) ; nsrv.local</th> <th>al : 1 23</th>	47@mmssrv.local 48@mmssrv.local 249@mmssrv.local 화mmssrv.local 森대폰, test, u200 pmmssrv.local pmmssrv.local pmmssrv.local	Selected Item(s) : D1@mmssrv.local	2 • • • • • • • • • • • • •	Relad Total Clain Dool +42 (010) 5432 My Society Applicable contact (rcc3247] test, rcc32470mm	X 8765, X 5045, +82 (02) ; nsrv.local	al : 1 23
	LDAP		_	0,	/0 PC	

 You must click the [Save] button to import the contacts to your Samsung Communicator.

	Export	Import	LDAP Phone			
		LDAP			PC	
Load			Selected Item(s) : 5	Reload		Tota
[rcc324 [rcc324 [rcc324	6] test, rcc324 7] test, rcc324 8] test, rcc324	16@mmssrv.local 17@mmssrv.local 18@mmssrv.local 149@mmssrv.loca		cator 🔀 ied to your computer.	contact ist, rcc3246@mmssrv.local ist, rcc3247@mmssrv.local ist, rcc3248@mmssrv.local	
[0]를 u [u2002 [u2003 [u2004	• • •	휴대폰, test, u20 mmssrv.local mmssrv.local mmssrv.local	101@mr 		234, rcc3249@mmssrv.local t, test01@mmssrv.local	

Importing Contacts from Phone

This function is not available in the Soft Phone and Desk Phone mode. The Phone tab is enabled only for the phones that support contacts synchronization in the UC Phone mode.

1. Click the [Phone] tab.

If the SMT-i5243 is successfully connected, contacts stored in the SMT-i5243 are displayed, as illustrated below.

Outlook	Export	Import	LDAP	Phone		
		Phone			PC	
Load			Total Co	intact : 1	Reload	Total :
Total Cor · [Jane Do Applicabl	e] 01042355	674		•	 Total [John Doe] +82 (010) 5432 X 8765, My Society 	X 5045, +82 (02) 23.
				All ► All <	Applicable contact	

2. To import the selected contacts, click the **button**.

To import all contacts, click the **button**.

You can use the Ctrl key to select specific contacts.

🕏 PhoneBook S	Sync						×
Outlook	Export	Import	LDAP	Phone			
		Phone			PC		
Load			Selected I	tem(s): 1	Reload		Total : 1
Total Conta Jane Doe	01042355	574		۲ ۱۱۱۹ ۱۱۱۹	Lonn Doe] +42 (U10) 5432 X My Society Applicable contact (Jane Doe] 01042355674, 505		2 (02) 23
	Р	hone			0/0	PC	
						Save	Close

3. You must click the **[Save]** button to import the contacts to your Samsung Communicator.

5 PhoneBo	ok Sync						
Outlook	Export	Import	LDAP	Phone			
		Phone				PC	
Load			Selected I	:em(s):1	Reload		Total :
🗖 Total Co	ntact				🗖 Total		
· [Jane D	oe] 01042355	5674			- [lobo Doel +92 (01)	D) 5432 X 8765, X 5	045, +82 (02) 23.
			The c	ontacts are appl		55674, 5051, 02987	45623
	F	hone				1/1 PC	
						Sa	ve Close



Interoperation with Phone Contacts

To use the contacts interoperation function between the Samsung Communicator and the SMT-i5243, you must log in to the Communicator in UC Phone mode.

The **[Phone]** tab is enabled only when the Samsung Communicator is logged in with UC Phone mode and the UC phone supports contacts synchronization.

Exporting Contacts to Phone

This function is not available in Softphone mode. The Phone tab is available for phones that support contacts synchronization in UC Phone mode.

1. Click the [Phone] tab.

If the SMT-i5243 is successfully connected, contacts stored in the SMT-i5243 are displayed, as illustrated below.

PhoneBo	ok Sync					×
Outlook	Export	Import	LDAP	Phone		
		Phone			PC	
Load			Total C	ontact : 1	Reload	Total : 2
□ Total Cc · [Jane D □ Applicat	oe] 010423556	574) ([Jane Doe] 01042355674, My Society Applicable contact 	X 8765, X 5045, +82 (02) 23 5051, 0298745623
	PI	hone			c	1/0 PC
						Save Close

To export the selected contacts, click the button.
 To export all contacts, click the button.
 You can use the Ctrl key to select specific contacts.

R PhoneBook Sync				×
Outlook Export Import	LDAP Pho	ne		
Phone				PC
Load	Total Contact : 1		Reload	Selected Item(s) : 1
Total Contact		1.000	🗖 Total	
·[Jane Doe]01042355674		<u> </u>	· [John Doe] +82 (010) 5	5432 X 8765, X 5045, +82 (02) 23
Applicable contact		•	· [Jane Doe] 010423556	74, 5051, 0298745623
· [John Doe] +82 (010) 5432 X 8765			My Society	
			Applicable contact	
		AII►		
		All ∢		
Phone				0/0 PC
				Save Close

NOTE

- R PhoneBook Sync Outlook Export Import LDAP Phone PC Phone Load Total Contact : 2 Reload Total : 2 ▶ ■ Total 🗏 Total Contact · [Jane Doe] 01042355674 · [John Doe] 8201054328765 · [John Doe] +82 (010) 5432 X 8765, X 5045, +82 (02) 23... (Jane Doe) 01042355674, 5051, 0298745623 Applicable contact My Society Applicable contact 8Ⅱ ► BII ∢ 0/0 PC Phone Save Close
- 3. Click [Save] button to save the contacts.

Interoperation with Phone Contacts

To use the contacts interoperation function between the Samsung Communicator and the SMT-i5243, you must log in to the Communicator in UC Phone mode.

The **[Phone]** tab is enabled only when the Samsung Communicator is logged in with UC Phone mode and the UC phone supports contacts synchronization.

Send Logs

Select **[Send Logs]** to view the list of recent calls sent **[v**]/SMSs **[***]/ messages **[v**].

Send Logs Pop-up Menu

The pop-up menu appears when you click the [Send Logs] tab.

	IUNICATOR			⊾ >
	White Te 2500 Mon, Oct. 10	stPhone 2011 2:17 AM		
- 7 r	白のり) 🗔 👍 🖃	¢
Messenger Name 🔹 Name	Phonebook	Send L	All View Call Logs View SMS Logs View Message Logs View Export	
			Import	
			Print Refresh	

- [Call Logs View]: only the outgoing calls.
- [SMS Logs View]: only the outgoing SMS messages.
- [Message Logs View]: only the outgoing extension messages.
- [Export]: Saves the current list as a file.
- [Import]: Imports a list of outgoing calls, SMSs and messages from a file and shows them.
- [Print]: print the current list.
- [Refresh]: refresh the current list with the latest information.

Searching Send Logs

1. To search the send logs, select a search type in Name



2. Enter a search string into the search input field, then click the putton.

	-			10		
	, (,	TaeMin (5006 17 Mar. 2011				
-	essenger	首 🗘 ብ Phonebook	Send Lo	S Rece	ive Logs	¢
-		green			× 🗇 😯	Ċ,
	Name	Phone	[Date	Infomation	
4	Green tomas	5004	03/17	09:27:26	00:00:02	
4	Green tomas	5004	03/17	09:27:10	00:00:00	
4	Green tomas	5004	03/17	09:23:15	00:00:01	
4	Green tomas	5004	03/17	09:21:46	00:00:03	
4	White Elley	5005	03/17	09:16:44	00:04:11	
4	White Elley	5005	03/16	19:04:01	-	
4	Green tomas	5004	03/16	19:03:56	-	
4	Green tomas	5004	03/16	19:03:51	-	
4	White Elley	5005	03/16	19:03:30	00:00:02	
4	Green tomas	5004	03/16	19:03:14	00:00:01	
4						
						14

3. To view all items again, click the <u>A</u> button.

Sending Messages

- 1. Select a user to send a message to in the Send Logs list.
- 2. In the Send Logs screen, click the 🔤 button.
- **3.** Write your message.

Send M	essage	×
M	New Message(Exte	T 0/80
Type	• Extension 🕓 Mobile	 Message
Recipient		Add
	5060	Delete
	Send	Cancel

- **4.** Select Extension or Message for the transmission method.
- 5. Enter a recipient's extension number into the Recipient field, then click the [Add] button to add the extension number to the list below.
 To delete an extension number from the list, select an extension number in the list, then click the [Delete] button.
- 6. Click the [Send] button to send the message.

Printing

In the Send Logs screen, click the 🖶 button. The entire Send Log list is printed. The following information is printed.

	Name	Phone	Date	Infomation
Call-S	Green tomas	5004	03/17 09:27:26	00:00:02
Call-S	Green tomas	5004	03/17 09:27:10	00:00:00
Call-S	Green tomas	5004	03/17 09:23:15	00:00:01
Call-S	Green tomas	5004	03/17 09:21:46	00:00:03
Call-S	White Elley	5005	03/17 09:16:44	00:04:11
Call-S	White Elley	5005	03/16 19:04:01	÷
Call-S	Green tomas	5004	03/16 19:03:56	-
Call-S	Green tomas	5004	03/16 19:03:51	-
Call-S	White Elley	5005	03/16 19:03:30	00:00:02
Call-S	Green tomas	5004	03/16 19:03:14	00:00:01

- Call-S: Outgoing calls
- SMS-S: Outgoing SMS messages
- NOTE_S: Outgoing extension messages

Refreshing

In the Send Logs screen, click the 💽 button. The send logs are refreshed with the latest information.

CHAPTER 6. Supplementary Functions

Draft Phrases

In the Send Logs screen, click the 🕮 button. Draft Phrases is displayed.

Draft Phrases					×
	Q	Ŕ		\times	
	M	essage			
dddss aaaaa				 	
•					•
			Delete	Delete /	All

Click the button in the screen to go to the Send Message window. Click the button in the screen to refresh the draft phrases list. To delete a phrase, select the phrase and click [Delete] button. To delete all phrases, click [Delete All] button.

Searching a Phrase

Enter a phrase into the search input field, then click the *button* to view the messages that include the selected phrase.

Draft Phrases					×
	_	_	_		
dd	Q	R		\times	
	Me	essage	9		
dddss					
					-1
4					E E
			Delete	Delete A	.11

View Details for Draft Phrases

Double-click an entry to view it in the View Details window for a sentence.

🕘 Draft Phrases Detail V	iew	×
		×
dddss		
	Delete	Close

Click the solution in the current screen to go to the Send Message window.

Click the [Delete] button in the current window to delete the phrase.

Pop-up Menu for Outgoing Calls History

Right-click an outgoing call entry in the send logs.

	· ·	Ryu Te 2500 Tue, Oct. 1			м				
-	7 R	白のり	١,		<u>2</u>))	W	2.	÷	¢
N	lessenger	Phonebook		Send Lo	gs	Rece	eive Log		
6	Vame 🔻)		Q	R		× 🗇	٢	Ū
	Name	Phone		[Date		Infoma	ation	
*	Unknown	5072		10/10	23:5	5:36	Exten	5i	
*	Unknown	5071					Exten		
*	5072	8015072		10/10	23:5	4:14	test M	e	
\$	5071	8015071		10/10	23:5	4:14	test M	e	
•	white Kim	5071	0	Call		- 18	00:00	:03	
2	Green Gray	5072		Send Me Save	essag	e ⁰ ▶	00:00	:03	
			x	Delete					
4									

- [Call]: dial the extension number of the selected entry.
- [Send Message]: sending a message to the extension number of the selected entry.
- [Save]: saving the phone number of the selected entry
- [Delete]: delete the selected entry.

Pop-up Menu for Outgoing SMS Messages

Right-click an outgoing SMS message entry in the send logs.

Logs 4
8 A Q I
Infomation
6 Extensi
6 Extensi
4 test Me
Me
0:03
0:03
hrases

- [Call]: dial the extension number of the selected entry.
- [Send Message]: sending a message to the extension number of the selected entry.
- [Save]: saving the phone number of the selected entry.
- [Resend]: Sends the sent message again.
- [Save to Draft Phrases]: save the selected message.
- [Delete]: delete the selected entry.

CHAPTER 6. Supplementary Functions

Pop-up Menu for Outgoing Extension Messages History

Right-click an outgoing extension message entry in the send logs.

Messenger Phonebook Send Logs Receive Logs Name Image: Comparison of the second		•	Ryu 1 2500 Tue, Oc		hone	м			
Name Phone Date Information Unknown 5072 Call Stensl Unknown 5071 Sond Message est Me 5071 801507 Save est Me white Kim 5071 Sora gave to Draft Phrases Green Gray 5072 Save to Draft Phrases 00:00:03	0	lessenger		_	Send Lo	gs R(eceive	Logs	
Winknown 5071 Call Extensi Sorz 801507 Send Message est Me Sory 801507 Save est Me white Kim 5071 Besend 00:00:03 Green Gray 5072 Save to Draft Phrases 00:00:03			Pho	ne	1 III CARRIER	100000000000000000000000000000000000000			-
× Delete		Unknown 5072 5071 white Kim	5071 801507 801507 5071	Se Se Sa	nd Mess ve send		•	xtensi est Me. est Me. 0:00:03	 3
				× De	lete				
	4								

- [Call]: dial the extension number of the selected entry.
- [Send Message]: sending a message to the extension number of the selected entry.
- [Save]: saving the phone number of the selected entry.
- [Resend]: Sends the sent message again.
- [Save to Draft Phrases]: save the selected message.
- [Delete]: delete the selected entry.

Saving Numbers from Send Logs

Select an entry in the send logs to save its phone number, then click the **[Save]** button. Select **[Mobile]**, **[Business]**, **[Extension]**, or **[Home]** to open the window for saving the phone number.

	· ·	Ryu Testi 2500 Tue, Oct. 11 2		м		
-	tessenger	습 () ብ Phonebook	Send Lo		eive Logs	\$
0	Name 👻	THOREBOOK		R	⊠ ⊕ ⊙	Ū
*** ** ** **	Name Unknown 5072 5071 White Kim Green Gray	Phone 5072 5071 8015072 8015071 5071 5072	10/10 10/10 10/10 10/10 10/10	23:55:36 23:54:14 23:54:14 23:52:18		
4		Sa	Mot Bus	iness	Delete A	.11

Deleting Numbers from Send Logs

To delete an item sent, select the item from the list of sent items and click **[Delete]** button. To delete all sent items, click the **[Delete All]** button.

	· ·	Ryu Tes 2500 Tue, Oct. 11	tPhone 2011 1:13 AM	
M	ssenger	Phonebook		🔺 🖭 🛟 ceive Logs
N	lame	•	PA	🛛 📅 🛈 🛱
	Name	Phone	Date	Infomation
*	Unknown	5072	10/10 23:55:3	6 Extensi
1	Unknown	5071	10/10 23:55:3	
*	5072	8015072	10/10 23:54:1	
\$	5071	8015071	10/10 23:54:1	4 test Me
t	white Kim	5071	10/10 23:52:1	8 00:00:03
;	Green Gra	y 5072	10/10 23:51:4	0 00:00:03
	ſ	Samsung Commu	unicator	
		Do you want to	delete the selected er	itry?
			ОК С	ancel

Receive Logs

Select [Receive Logs] to view the list of recent calls received [1]/missed calls [1]/SMSs [1]/Messages [1].

Receive Logs Pop-Up Menu

The pop-up menu appears when you click the [Receive Logs] tab.

Phonebook Send Logs Receive Lons Vrive Mal Name All View Call Logs View Call Logs View Missed Call Logs View Name Phone SKS Logs View Message Logs View Export Export	White TestPhone 2500 Mon, Oct. 10 2011 2:17 AM Mame Mame Mame Phonebook Send Logs Receive Lons Voice Mat All View Cal Logs View Missed Cal Logs View Missed Cal Logs View Missed Cal Logs View Export Print	White TestPhone 2500 Mon, Oct. 10 2011 2:17 AM Phonebook Send Logs Receive Lons. Vinice Mal Al View Cal Logs View Mased Cal Logs View Mased Cal Logs View Mased Cal Logs View SMS Logs View Export import	Samsung com	IUNICATOR		1	ĸ	×
Phonebook Send Logs Receive Lons Voice Mail ✓ Name ✓ All View Cal Logs View Cal Logs View Missed Cal Logs View	Phonebook Send Logs Receive Loos Voire Mail ✓ Name ✓ All View Call Logs View Name Phone Missed Call Logs View SMS Logs View Message Logs View Export Import Print Print	Phonebook Send Logs Receive Lons Voice Mail ✓ Name ✓ All View Call Logs View Call Logs View SMSEd Call Logs View Name Phone ✓ Missed Call Logs View SMS Logs View Massage Logs View Export ✓ Import Print	· ,	2500				
Name All View Cal Logs View Cal Logs View Missed Cal Logs View SMS Logs View Message Logs View Export	Name V All View Call Logs View Name Phone SMS Logs View Message Logs View Export Print	Name Name Phone Name Phone Phone Phone Name Phone Phone Phone Name Phone Phone Phone Phone Phone Name Phone P	~ 7 7	± 0 A	 2) <u>-</u>	1. •	¢	÷
	Import Print	Import Print	Name 🔻		 All View Call Logs Missed C SMS Log 	i View Call Logs Viev gs View	v	
Import							•	
	Keiresn	L			1.000.000			

- [Call Logs View]: view only the incoming calls.
- [Missed Call Logs View]: view only the missed calls.
- [SMS Logs View]: view only the incoming SMS.
- [Message Logs View]: view only the incoming messages.
- [Export]: Saves the current list as a file.
- [Import]: Imports a list of incoming calls, missed calls, SMSs and messages from a file and shows them.
- [Print]: print the current list.
- [Refresh]: refresh the current list with the latest information.

CHAPTER 6. Supplementary Functions

Searching Receive Logs

1. To search the receive logs, select a search type in Name



2. Enter a search string into the search input field, then click the putton.

	•	Ryu Test 2500 Tue, Oct. 11 2		м		
-	7 🐨	±0£	-	20) II	1. 🛃	¢
M	lessenger	Phonebook	Send Lo	gs Rece	ive Logs	4
1	Vame 🔻	White	Q	R	× 🙃 🖸	Ū
	Name	Phone	1	Date	Infomation	
1	Unknown	5072	10/10	23:55:36	Extensi	
t	Unknown	5071	10/10	23:55:36	Extensi	
+	5072	8015072	10/10	23:54:14	test Me	
*	5071	8015071	10/10	23:54:14	test Me	
*	white Kim	5071	10/10	23:52:18	00:00:03	
>	Green Gray	5072	10/10	23:51:40	00:00:03	
<					1	k

3. To view all items again, click the <u>A</u> button.

Υ.

Sending Messages

- 1. Select a user to send a message to in the Receive Logs list.
- In the Receive Logs screen, click the key button.
- **3.** Write your message.

Send Me	essage	×
\geq	New Message(Exte	T 0/80
Туре	Extension O Mobile	
Recipient		Add
	5060	Delete
	Send	Cancel

- **4.** Select Extension or Message for the transmission method.
- 5. Enter a recipient's extension number into the Recipient field, then click the [Add] button to add the extension number to the list below.
 To delete an extension number from the list, select an extension number in the list, then click the [Delete] button.
- 6. Click the [Send] button to send the message.

CHAPTER 6. Supplementary Functions

Printing

In the Receive Logs screen, click the \overline{m} button. The Receive Logs list is printed, as illustrated below.

The following information is printed.

[Receive Logs] - All View						
	Name	Phone	Date	Infomation		
NOTE-RX	SIP5028	5028	09/30 15:13:25	Test		
NOTE-R	SIP5028	6028	09/30 15:12:55	Test	-	
SMS-RX	SIP5028	5028	09/30 15:12:21	Test	+	
SMS-R	SIP5028	5028	09/30 15:12:00	Test	+	
Call-A	SIP5028	5028	09/30 15:11:29		+	
Call-R	SIP5028	5028	09/30 15:11:02	00:00:09	+-	

- Call-R: Incoming calls
- Call-A: Missed calls
- SMS-R: Incoming SMS messages
- SMS-RX: Unread SMS messages
- NOTE-R: Incoming extension messages
- NOTE-RX: Unread extension messages

Refreshing

In the Receive Logs screen, click the 📀 button. The receive logs are refreshed with the latest information.

Draft Phrases

In the Receive Logs screen, click the 🖾 button. Draft Phrases is displayed.

Draft Phrases					×
	Q	R		×	•
	Me	essage	9		
dddss					
aaaaa					
					_
			Delete	Delete	All

Click the 🖂 button in the current screen to go to the Send Message window. Click the 🚺 button in the current screen to refresh the draft phrases. Select an item, then click the **[Delete]** button to delete the selected phrase. Click the **[Delete All]** button to delete all phrases.

Searching a Phrase

Enter a phrase into the search input field, then click the *P* button to view the messages that include the selected phrase.

🗏 Draft Phrases					×	<
dd	Q	R			× 0	
dddss	Me	essage	9			
00005						^
-						ľ
			Delete	Delet	e All	

To view all phrases again, click the <u>A</u> button.

View Details for Draft Phrases

Double-click an entry to view it in the View Details window for a sentence.

Draft Phrases Detail Vi	ew	×
		×
dddss		
	Delete	Close

Click the *in the current screen to go to the Send Message* window. Click the **[Delete]** button in the current window to delete the phrase.

Pop-Up Menu for Incoming Calls History

Right-click an incoming call entry in the receive logs.

	•	Ryu Tes 2500 Tue, Oct. 11	tPhone 2011 1:17 AM
•	7 😽 R	i 0 A	🔔 20 🗏 26 🖬 🤤
١	lessenger	Phonebook	Send Logs Receive Logs
	Name 🔻		ହ ନ ≅ 🖶 ତ ହି
	Name	Phone	Date Infomation
	Unknown	5071	10/10 23:56:24 Extern
	Unknown	5072	10/10 23:56:06 Return
\$	5071	8015071	10/10 23:54:50 Good!!!!
¢	5072	8015072	10/10 23:54:37 hi~~~~
V×	white Kim	5071	10/10 23:53:25 -
4	white Kim	5071	10/10 23:53:17 00:00:02
1×	Green Gray	5072	10/10 23:52:50 -
4	Green Gray	5072	10/10_23:52:38_00:00:02
			Call
			Send Message
			Save •
			× Delete

- [Call]: dial the extension number of the selected entry.
- [Send Message]: sending a message to the extension number of the selected entry.
- [Save]: saving the phone number of the selected entry.
- [Delete]: delete the selected entry.

Pop-Up Menu for Incoming SMS Messages

Right-click an incoming message entry in the receive logs.

	•	Ryu Tes 2500 Tue, Oct. 11	tPhone 2011 1:17 AM
•	ି 😽 ନ	i 0 €	🔔 2) 🗄 4, 🖬 🌣
N	Messenger	Phonebook	Send Logs Receive Logs e
0	Name 👻)	오 & 호 · · · · · · · · · · · · · · · · · ·
	Name	Phone	Date Infomation
	Unknown	5071	10/10 23:56:24 Extern
~	Unknown	5072	10/10 23:56:06 Return
¢	5071	8015071	10/10 23:54:50 Good!!!!
÷	5072	8015072	10/10 22:54:27 bi No
x	white Kim	5071	Call
4	white Kim		Send Message 1:02
1×	Green Gray	5072	Jave
4	Green Gray	5072	P Reply 1:02
			🕈 Resend
			Save to Draft Phrases
			× Delete

- [Call]: dial the extension number of the selected entry.
- [Send Message]: sending a message to the extension number of the selected entry.
- [Save]: saving the phone number of the selected entry.
- [Reply]: replying to the extension number of the selected entry.
- [Resend]: Sends the sent message again.
- [Save to Draft Phrases]: save the selected message.
- [Delete]: delete the selected entry.

Pop-Up Menu for Incoming Extension Messages History

Right-click an incoming note entry in the receive logs.

	• •	Ryu Tes 2500 Tue, Oct. 1:					
•	* 7 R	<u>≐</u> 04	-		4.		¢
~	lessenger	Phonebook	9	Send Logs Re			1
1	Name 🔻			2 &		- -	LT:
	Name	Phone		Date		omation	
	Unknown	5071		10/10 23:56:2			
	Unknown	5072	-	10/10 23-56-0 Call	IG Ro		
	5071	8015071	-	Send Message		d!!!!	
	5072	8015072	-	Save		~~~	
-		5071				-	
-	white Kim			Reply		0:02	
	Green Gray			Resend			
s.	Green Gray	5072	1 23	Save to Draft P	hrases	0:02	
			×	Delete			
			-			-	

- [Call]: dial the extension number of the selected entry.
- [Send Message]: sending a message to the extension number of the selected entry.
- [Save]: saving the phone number of the selected entry.
- [Reply]: replying to the extension number of the selected entry.
- [Resend]: Sends the sent message again.
- [Save to Draft Phrases]: save the selected message.
- [Delete]: delete the selected entry.

Saving Numbers from Receive Logs

Select an entry in the receive logs to save its phone number, then click the **[Save]** button. Select **[Mobile]**, **[Business]**, **[Extension]**, or **[Home]** to open the window for saving the phone number.

	· ·	Ryu TestPhone 2500 Tue, Oct. 11 2011 1:18 AM					
-		首 🗘 ብ Phonebook			2. 🗉 🔅		
6	Name 👻		1100	R			
	Name	Phone	1	Date	Infomation		
a	Unknown	5071	10/10	23:56:24	Extern		
R	Unknown	5072			Return		
>	5071	8015071	10/10	23:54:50	GoodIIII		
>	5072	8015072			hi~~~~		
×	white Kim	5071	10/10	23:53:25	-		
+	white Kim	5071	10/10	23:53:17	00:00:02		
×	Green Gray	5072	10/10	23:52:50	-		
t	Green Gray	5072	10/10	23:52:38	00:00:02		
1		Sa		Delete	Delete All		
-				Mobile Business			
				Extension			
				Home			

Deleting Numbers from Receive Logs

Select an entry to delete from the receive logs, then click the **[Delete]** button. The selected receive log entry is deleted.

To delete all received items, click [Delete All].

	l.		Ryu Test 2500 Tue, Oct. 11		м		
•	* 🐨	ନ	ር የ ብ		*) ፹	1. 🔳	¢,
N	lessengei		Phonebook	Send Lo	gs Rec	eive Logs	
1	Name	•		Q	R	× 🗇 🕄	Ū
	Nam	e	Phone	1	Date	Infomation	
	Unknow	n	5071	10/10	23:56:24	Extern	
	Unknow	n	5072	10/10	23:56:06	Return	
¢	5071		8015071	10/10	23:54:50	Good!!!!	
¢	5072		8015072	10/10	23:54:37	hi~~~	
C×.	white Ki	m	5071	10/10	23:53:25	-	
4	white Ki	m	5071	10/10	23:53:17	00:00:02	
1×	Green G	ray	5072	10/10	23:52:50	-	
4	Green G	ray	5072	10/10	23:52:38	00:00:02	
		San	nsung Commu	nicator		×	
		De	you want to d	lelete the se	lected entr		

Voice Mail

This function sends and receives voice mails by interoperating with the IP-UMS.

On the main screen, select the [Voice Mail] tab. The Inbox screen appears

I Samsung cor	IMUNICATOR			- 1	K X
	Ryu Testl 2500 Tue, Oct. 11 2				ľ
~ 7 ?	白のり		Ŧ /		¢
Phonebook	Send Logs	Receive Logs	Voice	Mail	4
Listen to Voice		y	Phone :00.00	Delivery Op Max P Min	ot
Inbox Search	All	•			
Caller ID	CallbackNo	Dat	e	Durati	ion
FR 5051		08/19/2011	17:00:29	00:04	^
ਸ਼ ੈ 5051		08/19/2011 :	16:58:28	00:21	
		Sa	ive	Delete	•

Voice Mail Pop-Up Menu

1. Right-click the [Voice Mail] tab to open the pop-up menu.

	Ryu Test 2500 Tue, Oct. 11	Phone 2011 1:23 AM		
💙 🛜 🕈	白のり		₩ <i>1</i> ,	
Phonebook Listen to Voice		Receive Logs	Send	ĸ
00:00.00			x	Min
Caller ID	CallbackNo	Date	1	Duration
5051		08/19/2011 1	7:00:29	00:04
5051		08/19/2011 1	6:58:28	00:21

- [Inbox]: view the Voice Mail Inbox.
- [Sent]: view the Voice Mail Sent box.
- [Send]: sending voice mails.
- [Configuration]: Voice Mail Configuration.

Inbox

You can view information on and listen to voice mails.

1. Select a search option for Inbox Search.



 To listen to a voice mail, select a voice mail in the list, then click the Start button (
) in the voice mail player.

(If automatic playback is enabled, the voice mail is played as soon as it is selected in the list.)

When a new voice mail is received, it is added to the Inbox and the *icon* is displayed in the phone configuration icons section at the top of the main screen. (The *icon* is visible only when the main screen is not minimized and when there is no extension message.)



Phone Configuration Icon-Voice Mail

The icon for new voice mails is visible only if WMI is enabled for the inbox in the IP-IMS server configuration.

Pop-Up Menu for Inbox

Right-click a voice mail in Inbox.



Reply

You can reply a sender with a voice mail.

1. Select [**Reply**] on the Inbox pop-up menu.

The Voice Mail tab changes to [Send Voice Mail] reply mode.

I Samsung commun	ICATOR	- <i>v</i>	×
*	Ryu Tes 2500 Tue, Oct. 11	tPhone 1 2011 1:26 AM	ŀ
🔷 😽 R 🖬	5 (C) A	🔔 2) 🗏 🗛 🔳 3	3
Phonebook S	end Logs	Receive Logs Voice Mail	F
Listen to Voice M	SG	Select Phone Delivery Opt]
- IP-UMS Media Co	ntrol Read	iy Volume - Max	
00:00:00		00:00.00	
[Reply]			
Recipient	Add	Name Extension	
5051	Delete	Name Extension	-
		Send Cancel	al

- Click the
 button to start recording.
 Click the
 button to finish recording.
- click the [Save] button to send the voice mail
 The Voice Mail tab changes to [Inbox].
 The sent voice mail automatically appears in the Sent box.

Resend

This forwards a received voice mail to another person.

1. Select [Resend] on the Inbox pop-up menu.

The Voice Mail tab changes to [Send Voice Mail] resend mode.

I Samsung	MHUNICATOR		- K ×
	(2)		
	Ryu TestF 2500 Tue, Oct. 11 2		ŀ
- 7 r	<u>≐</u> 09	<u>2</u>) =	A. 🖪 🔅
Phonebook	Send Logs	Receive Logs	pice Mail
Listen to Voic IP-UMS Med 00:00:00 I 4 44 INew Messa Recipient	Ia Control PC Mode	Select Phone	Volume Max
	Add Delete	Name	Extension
		Send	Cancel

 Enter an extension number to forward the message to, then click the [Add] button to add it to the Recipients list.

You can also search the phonebook and add the contact by selecting a search option (name or extension number), entering a search string, then clicking the phonebook and add the contact by selecting a search string, then clicking the phonebook and add the contact by selecting a search string.

3. Click the **let** button to start recording.

Click the button to finish recording.

If not recording a new message, the received voice mail is forwarded. If recording a new message, the newly recorded voice mail and the received voice mail are forwarded.

4. click the **[Save]** button to send the voice mail.

The Voice Mail tab changes to [Inbox].

The sent voice mail automatically appears in the Sent box.

Download

You can save received voice mails to your PC.

- **1.** Select **[Download]** in the Inbox pop-up menu.
- 2. The Save File dialog box is displayed.
- **3.** Enter the location and name for the voice mail you want to save, then click the **[Save]** button.
- 4. The voice mail is saved in the [name entered].wav format.

Save

This saves the messages received in your Inbox to the IP-UMS server.

- 1. Select [Save] in the Inbox pop-up menu.
- The icon for the message changes from Inbox to Saved.
 The message now appears only when the search option for Inbox Search is [Saved Messages].

Delete

This deletes the messages received in your Inbox from the IP-UMS server.

- **1.** Select **[Delete]** in the Inbox pop-up menu.
- **2.** The selected messages are deleted from Inbox.

Sent

To view a list of sent voice mails, select **[Sent]** from the Voice Mail context menu.

Samsung oo	MMUNICATOR			- ¥ ×
	TaeMin (5006 17 Mar, 2011			
- 🕈 R	<u> <u> </u> </u>	2 0	. .	. ¢
Phonebook	/oice	Receive Logs	Voice Mail	Inbox ✓ Sent Send
00:00,00	lia Control Not Rea		0,00	Configuratio
	Date	Duration	Recei	ver

Playing Voice Mail

You can play sent voice mails.

- Select the item you want to play in the list of sent voice mails and click the button.
- 2. Windows Media Player will start and play the selected voice mail.

Pop-Up Menu for Sent

Right-click a voice mail in Sent.

I Samsung	MMUNICATOR			- Ľ ×	
	<u>@</u>				
	Ryu Testi 2500 Tue, Oct. 11 2				
🕋 🧒 🗟	白のも	<u> </u>	W 2.	🔳 🔅	
Phonebook	Send Logs	Receive Logs	Voice Ma		
Listen to Voic IP-UMS Med 00:00.00	ia Control Not Read	1.0	Phone	Volume Max P- Min	
	Date	Duration	Rei	ceiver	
ਸ ੈ 10/11/201	1 17:27:34	Delete	5051		
				Delete	

Delete

This deletes the messages in your Sent box from the IP-UMS server.

- 1. Select [Delete] in the Sent pop-up menu.
- 2. The selected messages are deleted from Sent.

Sending New Voice Mails

1. Select [Send] in the Voice Mail context menu.

The Voice Mail tab changes to the **[Send Voice Mail]** New Message mode.

	Ryu Test	Phone	
	2500		
*** >	Tue, Oct. 11	2011 1:29 AM	
ି 😽 ନ	<u>≐</u> ೧ ୩		🗉 💪 🖬 🔅
Phonebook	Send Logs	Receive Logs	Voice Mail
			Inbox
Listen to Voice	e MSG	Select I	Sent ✓ Send
- IP-UMS Media	a Control		
	PC Moo	le	Configuration
00:00.00		00:0	0.00
14 41		0:00 	0.00 X Min
14 44		0:00	
New Messad		00.0	
New Messad		• • •	X Min
New Messad	pe]	Name •	X Min
New Messad	gel Add	Name •	X Min
New Messad	gel Add	Name •	X Min
New Messad	gel Add	Name •	X Min
New Messad	gel Add	Name •	X Min

- 2. Enter an extension number to forward the message to, then click the **[Add]** button to add it to the Recipients list. You can also search the phonebook and add the contact by selecting a search option (name or extension number), entering a search string, then clicking the **putton**.
- Click the button to start recording with the PC microphone.
 Click the button to finish recording

- IP-UMS Media Control
recording
00:02,25 00:00,00

4. click the Send button to send the voice mail.

The sent voice mail automatically appears in the Sent box.

1
NOTE

Multiple Voice Mail Recipients

You can add up to 10 recipients for a single message.

Recording with Phone

Record voice mails with your phone

- 1. Enter the extension number to use in the **[Select Phone]** button.
- 2. Recording Mode of [Samsung IP-UMS Media Control] changes to Phone Mode.

- IP-UMS Media Control				
Phone Mode				
00:00,00 00:00,00				

- **3.** Click the **o** button to call the extension number entered.
- **4.** Answer the call of the extension number entered to start recording through the phone.
- **5.** End the call of the extension number entered to finish recording.

NOTE

Recording Voice Mails with Phone

To use the voice mail recording function with phones, the codec for the IP-UMS server must be set to G.711a.

Configuration

You can view and set the configuration information for the voice mail. The following contents are based on the IP-UMS user manual. For more information, contact the UMS administrator.

Settings

Greetings

You can edit you greetings and configure the relevant settings. You can edit up to 9 greetings (Greeting 1 to Greeting 9) and assign a greeting to be used for each of the No Answer, Busy, Night, Call Screening and Blocked calls. To edit a greeting, use the media control in Review/Record Greetings.

Settings	Greetings			
Sreetings	Assign Current Gr	eetinas		
Accessibility	No Answer:		Call Screening:	System Caller Options
Scheduling	Buey:	System Caller Options	+ Blocked:	System Caller Options
Preferences	Night:	System Caller Options	-	
15 Notification	Greeting	Greeting Description		
Administration	Greeting1			
	Greeting2 Greeting3			
Pintegration	Greeting A			
	Greeting 1:			Enter
	Review / Record	Greetings		
			r	Select Phone
		PC Mode	l	Select Phone
	- IP-UMS Medi	a Control		Volume
				Max
		Ready		
	00.00.00	Ready	00-00	
	00:00.00	Ready	00:00	
	00:00.00	Ready		
		Ready	00:00	
		Ready	00:00	

- [Assign Current Greetings]: You can change the personal greetings currently assigned. You can assign one of 9 available greetings for each type of call. The greetings and name are used when the caller accesses the menu to leave a voice mail in your voice mail inbox or you want your name played to the caller.
 - No Answer: This greeting is played to the caller when the call is not answered for a specified period of time.
 - Busy: This greeting is played to the caller when you are busy.

- Night: This greeting is played to the caller if the call is received after the business hours.
- Call Screening: This greeting is played to the caller if you enable the call screening function. This function is used to receive phone calls from selected callers only.
- Block: This greeting is played to the caller if you block all incoming calls.
- [Review/Record Greetings]: You can make or change a recording for greetings, mailbox greetings, and names. You can use the control at the bottom to record. Click the Save button to save any changes.

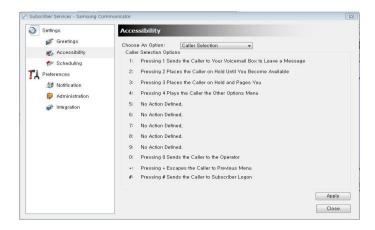
Accessibility

You can set call routing and phone numbers or view caller selection options. By using call routing, you can route incoming calls differently.

Settings	Accessibility						
💕 Greetings	Choose An Option:	Call Ro	uting		•		
🐞 Accessibility	Call Routing Options						
🜮 Scheduling	Enable Call Blocking:		No	*			
ger scheduling	Enable Call Screening		No	*			
Preferences	Enable Call Forwarding	1	No	-	Phone Number:		
Motification	Enable Follow Me:		No	-	Phone Number.		-
Administration	Enable Find Me.		No	-			
	Stored Phone Number	a.	1.00				
P Integration	1:	2:			3:		
	4:	5:			6:		
	7:	8:			9:		
	How long do you wish?						
	Call Blocking	Call	orwarding		C Follow Me	Time:	
	Not set			Ŧ			
	1						Apply

- [Call Routing]: Allows you to handle the incoming calls differently based on various settings.
 - Enable Call Blocking: Blocks all incoming calls. The caller is connected to the voice mailbox where messages can be recorded. If you have set a greeting for the blocked calls, the greeting for the blocked calls will be played to the caller.

- Enable Call Screening: Answers incoming calls with discretion.
 On IP-UMS, the caller is requested to record his or her message before getting connected to you. Then, you can listen to the message recorded and decide to answer or decline the call. If you have set a greeting for the call screening, the greeting will be played to the caller.
- Enable Call Forwarding: Forwards a call to an extension number.
 Call forwarding can be set by entering an extension number in the phone number field or by setting an extension number using the [Access Admin]-[4] menu after logging into the phone mailbox.
- Enable Follow Me: Forwards the incoming calls not to the user's extension number but to another number (including trunk line).
 Similar to Enable Call Screening, you can answer the calls with discretion.
- Enable Find Me: By registering multiple phone numbers, incoming calls are routed to the specified number in a sequence. Similar to Enable Call Screening, you can answer the calls with discretion.
- Stored Phone Numbers: Registers the phone number used in the user settings. These phone numbers are used for the Find Me, Follow Me and notification functions.
- How long do you wish?: Sets how long the Call Blocking, Call Forwarding, and Follow Me functions will remain enabled.



• [Caller Selection]: You can view the options which can be selected by your callers. In other words, these are the descriptions for the actions the callers can select when they are reaching the user's mailbox. These options can only be set by the administrator and only retrieval of these options can be possible in the Microsoft Outlook.

Scheduling

You can manage weekly schedules for calls, messages, fax mails, and pager calls. You can set the start time and the end time, or select Off to turn scheduling off.

Settings	Scheduling			
💋 Greetings	Choose Schedule To Configure: Call Delivery	Call De	alvery	•
🜮 Scheduling		Start Time	Stop Time	Off
Preferences	Sunday:	12:00A	12:00A	
Motfication	Monday:	12:00A	12:00A	
톚 Administration	Tuesday	12:00A	12:00A	
🚀 Integration	Wednesday.	12:00A	12:00A	
	Thursday:	12:00A	12:00A	
	Friday.	12:00A	12:00A	
	Saturday:	12:00A	12:00A	
	Night Intercept:	No		
	(Sends Calls Made Outside You	r Business Hours D	irectly To Your Voicema	1)

- [Call Delivery]: You can set schedules to process incoming calls. Inside the time specified is your work hours and outside the time specified is your non-work hours. If 'Night Intercept' is enabled and the night greeting is set, the night greeting will be played for calls received outside the working hours.
- [Fax Delivery]: You can set notification schedules for fax mails.
- [Message Notification]: You can set notification schedules for messages.
- [Pager Notification]: You can set notification schedules for pager calls.

Preferences

Notification

You can configure the notification settings for messages, fax mails, and pager calls.

Settings	Notification	
Greetings K. Accessibility P Scheduling Preferences	Message Notification Options Enable Message Notification: Alert On Urgert Messages Only: Phone Number:	[No ▼] No ▼
 Notification Administration Integration 	Pager Notification Options Enable Pager Notification: Alert On Urgert Messages Only: Pager Number;	No
	Fax Delivery Options Enable Fax Delivery: Deliver Urgent Messages Only: Fax Number:	No ▼ No ▼
		Apply

- [Message Notification Options]: Sets the notification to a phone on or off when a message is received and selects the phone number to receive the notification.
- [Pager Notification Options]: Sets the notification to a pager on or off when a message is received and selects the pager number to receive the notification.
- [Fax Delivery Options]: Sets the notification to a fax on or off when a message is received and selects the fax number to receive the notification.

Administration

You can enter the personal information, such as your directory name and password, and select the outgoing message delivery options.

Settings	Administration			
Greetings	Voicemail Options			
K Accessibility	Directory Name:	White TestPh	one	
🜮 Scheduling	Set New Password:	••••		
	Confirm New Password:	••••		
Preferences	Play Extended Voice Menu Prompting:		Yes 🔹	
Motification	Automatically Play New Messages On Logi	n:	Yes 🔻	
🤵 Administration	Automatically Play Message Header Inform		Yes 💌	
Integration	Enable E-Mail Message synchronization		No 🔻	
A LEAD GROUP				
	Default Outgoing Message Delivery Options		4	
	Urgent Receipt	Requested	Request a Call Back	
	Private Reply Required		Delivery Imperative	
			age Delivery At:	
	Immediate Delivery	- 2011-	IO-10 PM 06:10:36	
	Extension Controls			
	Account Code			
				Apply

• [Voicemail Options]: Sets the options for listening to voice mails.

The password here is the password used when you login in to the phone.

- Play Extended Voice Menu Prompting: You can set whether all menu items will be played or only some menu items will be played when logging in to the phone.
- Automatically Play New Messages On Login: You can set whether to listen to new messages first or listen to messages by selecting menus when logging in to the phone. If auto play of messages is enabled when receiving voice mails in Microsoft Outlook, the voice mails will be played as soon as they are opened.
- Automatically Play Message Header Information: You can set to listen to information on the callers and the call times of the received message.
- [Default Outgoing Message Delivery Options]: You can set the default outgoing message to be delivered in accordance with the settings you configure.
 - Urgent: Sends the message as an urgent message.
 - Return Receipt Requested: A receipt is returned to the caller when the recipient listens to the message.
 - Request a Call Back: The recipient is notified that a call back is requested for the message.
 - Private: When the recipient receives a private message, the message cannot be forwarded.

- Reply Requested: The message is sent with a request for a reply.
- Imperative: The message is sent with mandatory requirement for a reply.
- Immediate Delivery: The message is sent immediately without options for scheduled delivery.
- Next xx Hours: You can select between 1 and 9 hours to send the message after the selected number of hours.
- End of Today: The message is sent at the end of the business hours according to the sender's schedule. If the schedule is set to 'All day', the message is sent at 6 pm.
- Start of Next day: The message is sent at the beginning of the business hour next day according to the sender's schedule.
- Weekday: The message is sent on the selected day of the week and at the selected time. If today is selected, the message will be sent on the same day of the week in the following week.
- Date/time Selection: The message is sent on the selected date and at the selected time.

Settings for the Outlook/Media

You can set the configuration for interoperation with the Microsoft Outlook's appointment function, contacts management, and media control.

Greetings	Add-In Settings		
C Scheduling	Enable Appointment Alert Alert Phone Number:	Before Appointment	Ŧ
Notification	Enable IP-UMS Splash Screen When Ou		
Integration	Making Contact Lists IP-UMS Record / Playback Media Settings My Phone Number:		
	My Computer is equipped with: Playback IP-UMS Messages Using:	Speakers + Microphone	•
	Record IP-UMS Messages With:	Computer	•

 [Add-In Settings]: This function interoperates the Microsoft Outlook's appointment function with the UMS function. When this function is enabled, appointments are managed using messages in accordance with the UMS settings so that they are notified at the specified time.

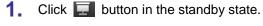
- Enable Appointment Alert: Enables the Outlook appointment interoperation function.
- Alert Phone Number: The phone number to which appointment alerts will be sent.
- Alert Before Appointment: Sets the time for the appointment alert in minutes.
- Enable IP-UMS Splash Screen When Outlook Starts: When selected, the IP-UMS splash screen is displayed when Microsoft Outlook starts.
- [Making Contact Lists]: Creates contacts of IP-UMS subscribers in Microsoft Outlook to send voice mails.
- [IP-UMS Record/Playback Media Settings]: Configures the settings for the IP-UMS media control used in Microsoft Outlook.
 - My Phone Number: You can enter a phone number to dial when the control is in Phone Mode.
 - My Computer is equipped with: You can select one of the three options below.
 - 1) Speakers + Microphone: You can playback and record with the PC.
 - 2) Speakers only: You can record only using the phone.
 - 3) Do not use PC: You can playback and record only using the phone.
 - Playback IP-UMS Message Using: Sets the default device used to play messages. When the control is loaded, the device selected here is configured its default device.
 - Record IP-UMS Messages With: Sets the default device used to record messages. When the control is loaded, the device selected here is configured its default device.

Samsung Communicator User Guide

CHAPTER 7. Desk Phone Mode Functions

This chapter describes the Dispatch Conference function, one of the Samsung Communicator functions that can be used in Desk Phone mode.

Dispatch Conference



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•	2500				Ľ
\$	2500 Mon, Oct. 10	2011 9:43 P	м		ŀ
🔷 😽 ƙ	i () fi	_	U 🗐	2. E	\$
Messenger	Phonebook	Send Log	s Rec	eive Logs	
Name 🔻		Q	A	×Ō	3 11
Name	Phone	C	ate	Infomati	ion
					^
					-
4	-				
	Sa	ave	Delete	Delet	e All

2. The Audio Conference window is displayed.

Default	🛜 Exit	🦋 Start
1		Select
2		Select
3		Select
4		Select

3. Enter numbers and select them. Then click [Start] ().

		🛜 Exit	Start
De	efault		
1	5071		Select
2	5072		Select
3	5002		Select
ŧ	5004		Select

- I Samsung COMMUNICATOR - Ľ × Connect *13 食白の丸 · . end Logs Receive Logs Voice Mail Party 4 Unknown Se Audio Conference × 🛜 Exit Defa.. 1 5071 Select 2 5072 Select 3 5002 Select 4 5004 Select Group Save Group Change Group Add Group Delete
- **4.** The dispatch conference is started.

Major Functions

Dispatching a Conference to the Default Group

If you click the **[Conference]** button in the standby state, the Audio Conference window displayed as shown below.

	💙 Start
Default	
1	Select
1	Selecc
	Select
2 3	

You can make the dispatch conference call to a maximum of 4 people.

Adding a Group

To add a dispatch conference group, click the [Group Add] button.

Sroup A	dd	×
Group	TestGroup	
	Save	Close

Enter a group name and click **[Save]** button. The group named the entered text is created. (The letters after the first 7 characters in the name are represented as '...'.) You can create up to 5 dispatch conference groups.

Audio Confere	nce	,
Default TestGro	🐨 Exit	🤝 Start
	TestGroup	

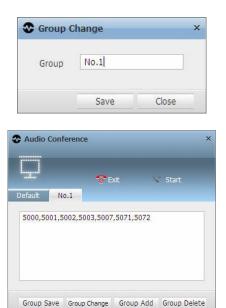
Saving Member Numbers in a Group

You can enter the member phone numbers in a created group and click the **[Group Save]** button. They are saved in the group. **Comma** (,) is used as the separator between numbers.

audio Ci	onference		
		🐨 Exit	💙 Start
Default <mark>T</mark>	estGro		
			//
5000,500	1,5002,5003	,5007,5071,50	/2

Renaming a Group

To rename the selected group, click the [Group Change] button.



Deleting a Group

To delete the selected group, click the [Group Delete] button.

Do you wa	ant to delete the	group?
	ок	Cancel
Audio Confe	rence	
Audio Confe	rence	🗸 Start
Audio Confe		V Start
		V Start
		Select



Limitation of Attendees in the Dispatch Conference

The maximum number of attendees in a dispatch conference is limited to 32.



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Samsung Communicator User Guide

CHAPTER 8. Troubleshooting

Logging in to Samsung Communicator

Symptom or Error Message	Cause and Workaround
SSO login failure	 SSO server login information is incorrect Check SSO login ID, SSO login password, and SSO server IP address in Configuration → Login Info.
UC Phone mode login failure	 UC phone login information is incorrect Check UC phone station ID, password, user IP address, and phone IP address in Configuration → Login Info. UC phone is not connected Check that the UC phone is operational.
Call initialization failure	 When the phone number is not a correct number registered in the system Check whether the phone number is a number that can be used in the system.
Messenger login failure	 In Professional mode, this error may occur in one of the following cases: The Messenger server or the messenger ID is not registered. To use the IM function, the system must be configured for it. Contact your system administrator to verify the SSO server settings for messenger functions.

Troubleshooting during Operation

Symptom or Error Message	Cause and Workaround
The Buddy List menu is disabled in the side bar	 If using the buddy list function in Professional mode Check that the Messenger server is operational.
DND failure	 When the corresponding service is disabled in the system (SCM Administrator → Service → Feature Service class of Service)
Forward failure	 When the corresponding service is disabled in the system (SCM Administrator → Service → Feature Service class of Service)
Absent message setting failure	 When the corresponding service is disabled in the system (SCM Administrator → Service → Feature Service class of Service)
Page failure	 No member is assigned to the page area At least one member must be assigned to a page area of the system. When the receiver is not picked up You must pick up the receiver before making an announcement.
Voice-mail-related functions do not work	 When the SVMi card is not installed Install an SVMi card into the system, then perform the function again.
The side bar is hidden from the Windows desktop.	Select Side bar from the system tray menu.
Cannot make video calls	 When you can hear only sound without video Select Configuration → Video tab. Check whether the Video Mode checkbox is selected. Check whether a video camera is installed in your computer. Moreover, select Configuration → Video tab. Then check whether the camera information is set correctly.

Samsung Communicator User Guide



ANNEX A. Additional Informations

Speaker and Microphone Settings (PC Configuration)

Configure the speaker and microphone settings in the Windows PC where your Samsung Communicator program is installed in order to use various call functions with a headset.

Speaker Settings

- In Windows, select [Start] → [Control Panel] → [Sound and Audio Device].
- 2. In the Sound and Audio Device screen, select the [Audio] tab.

ANNEX A. Additional Informations

Sounds an	d Audio Dev	rices Prope	rties	?×		
Volume	Sounds	Audio	Voice Hardy	ware		
Sound	playback Default device Creative Sour		Advanced.	•		
Sound	Volume Advagced Sound recording Default device: Creative Sound Blaster PCI					
		V <u>o</u> lume	Advan <u>c</u> ed.			
- MIDI m	Usic playback – Default device Microsoft GS	: Wavetable SV	v/ Sunth	~		
		Volume	About			
Use o	nly default devi	ces				
		ОК	Cancel	Apply		

3. Click the **[Volume...]** button in the Sound Playback section.

/olume	Sounds	Audio	Voice	Hardware
Sound p	layback			
		B)		
	Creative Sou	nd Blaster PCI		*
		⊻olume	Ad	vanced
Sound re	cording			
P	Default device	BC/		
<u>^</u> ?	Creative Sou	nd Blaster PCI		
R	Creative Sou			•
	Creative Sou	nd Blaster PCI V <u>o</u> lume		vanged
MIDI mu	Creative Sou			vanged
-		Volume		vanged
-	sic playback Default device	Volume	Ad	vanged
-	sic playback Default device	V <u>o</u> lume e: Wavetable S ¹	W Synth	
-	sic playback Default device	V <u>o</u> lume e:	W Synth	vanged
	sic playback Default device	Volume e: Wavetable S' Volume	W Synth	

- 11 Volume Control Options Help Volume Control Wave SW Synth Mic Volume Line In CD Audio Balance Balance Balances Balance: Balance: Balance: 0 1 ₽ 1 ▶ --□ 0 ٩ 1 Ú 1 Volume: Volume: Volume Volume: Volume: Volume: Mute all Mute Mute Mute Mute Mute Creative Sound Blaster PCI
- **4.** In the Volume Control screen, select **[Options]** \rightarrow **[Properties]**.

 Check that Volume Control, Wave, and Mic Volume are selected in the 'Show the following volume controls' section of the Properties window. If not selected, check the boxes to select them.

Properties	? 🛛
Mixer device: Creative Sound Blaster PCI Adjust volume for Playback Becording Uther Show the following volume controls:	
Stereo Mix Stereo Mix Phone Line Aux Volume Video Volume Mic Volume Line In CD Audio	
ОК	Cancel

6. Click the [OK] button.

7. Deselect Mute for **Volume Control** and Wave in the Volume Control window, and adjust the volumes.

Options <u>H</u> elp					
Volume Control	Wave	SW Synth	Mic Volume	Line In	CD Audio
Balance:	Balance:	Balance:	Balance:	Balance:	Balance:
Volume:	Volume:	Volume:	Volume:	Volume:	Volume:
- L -	- [-	- -	✓ Mute	- L -	- L -



Adjusting Speaker Volume

Since your Samsung Communicator's speaker volume level is limited by Volume Control and Wave volume levels in the Volume Control window, you should set both levels to maximum.

8. Select Mute for **Mic Volume** by checking the box.

Options Help					
Volume Control	Wave	SW Synth	Mic Volume	Line In	CD Audio
Balance:	Balance:	Balance:	Balance:	Balance:	Balance:
Volume:	Volume:	Volume:	Volume:	Volume:	Volume:
Mute all	Mute	Mute	Mute	Mute	Mute

9. Select [Option] \rightarrow [Exit].

NOTE



If you do not select Mute for Mic Volume in the Volume Control window, you hear your own voice through the speakers.

Microphone Settings

- In Windows, select [Start] → [Control Panel] → [Sound and Audio Device].
- 2. In the Sound and Multimedia Device screen, select the [Audio] tab.

Sounds and	Sounds and Audio Devices Properties 🛛 🔹 💽						
Volume	Sounds	Audio	Voice	Hardware			
	Sound playback Default device:						
	Creative Sound Blaster PCI						
		⊻olume	Aď	va <u>n</u> ced]		
Sound re	ecording				51		
	D <u>e</u> fault device						
18	Creative Sound Blaster PCI 🔽						
	Vglume Advanged						
MIDI mu	isic playback –				51		
₩ B	De <u>f</u> ault device						
<u></u>	Microsoft GS 1	Wavetable S∖	√ Synth	*			
	Volume About						
Use or	nly default devic	es					
		ок	Cancel		y		

3. Click the [Volume] button in the sound recording section.

Sounds an	d Audio Devices Properties	? 🗙
Volume	Sounds Audio Voice Hardwa	are
Sound	playback	
0	Default device: Creative Sound Blaster PCI	~
	<u>V</u> olume Adva <u>n</u> ced	
Sound	ecording	51
	Default device:	
18	Creative Sound Blaster PCI	~
	Volume Advanced	
- MIDI m	usic playback	
₩ <u>a</u>	De <u>f</u> ault device:	
	Microsoft GS Wavetable SW Synth	~
	Volume About	
Use of	nly default devices	
	OK Cancel 🔺	pply

4. In the Wave In screen, select [Options] \rightarrow [Properties].

🛙 Wave In			
Options Help			
Video Volume	Mic Volume	Line In	CD Audio
Balance:	Balance:	Balance:	Balance:
▶ ◀			▶ _ 4
Volume:	Volume:	Volume:	Volume:
Select	✓ Select	Select	Select
Treative Sound Blaste	r PCI		

5. Check that **Mic Volume** is selected in the 'Show the following volume controls' section of the Properties window. If not selected, click the box to select it.

Properties	?×
Mixer device: Creative Sound Blaster PCI Adjust volume for ○ Playback ③ <u>R</u> ecording ○ <u>U</u> ther	
Show the following volume controls: Stereo Mix Phone Line Aux Volume Video Volume Video Volume Video Inie In CD Audio	
ОК Са	incel

6. Click the [OK] button.

7. In the Wave In screen, select **Mic Volume** by clicking the box.

🚺 Wave In			
Options <u>H</u> elp			
Video Volume	Mic Volume	Line In	CD Audio
Balance:	Balance:	Balance:	Balance:
Volume:	Volume:	Volume:	Volume:
Select	✓ Select	Select	Select
Creative Sound Blaste	r PCI		

8. Select [Option] \rightarrow [Exit].

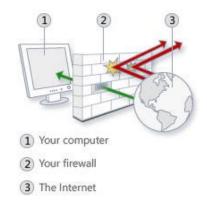
Firewall Configuration (PC/Security Solution Configuration)

Configure the Windows Firewall and firewall settings of your security solution in the Windows PC where your Samsung Communicator program is installed in order to ensure stable operation of the Samsung Communicator program.

About Firewall

A firewall is software or hardware that monitors incoming data from the Internet or a network and relays it to the computer or blocks it according to its settings.

A firewall ensures that hackers and malicious software (such as worms) do not access the user's computer from a network or the Internet. It can also prevent the spread of malicious software from the user's computer to others. A firewall's operation is illustrated below.



Just as bricks are used for building a wall, a firewall acts as a barrier between the Internet and the computer.

Windows Firewall Settings

When the Samsung Communicator program is successfully installed, the programs below are automatically added to the exceptions list (11 items).

[Windows XP]

- In Windows, select [Start] → [Control Panel] → [Security Center] → [Windows Firewall].
- 2. In the Windows Firewall window, select the [Exceptions] tab.

Windows Fire programs and to work bette	l service r but mig	es selected below. Ac ght increase your sec	work connections, exc Iding exceptions allows urity risk.	
Programs and Name	d Servic	es:		~
Samsun	a Comm	unicator		
Samsun	-			
	-	unicator AutoUpdate		
_	-	unicator callmgr		
_	-	unicator FTPClientAp	p	
🗹 Samsun	g Comm	unicator provision		=
Samsun	g Comm	unicator RTFSDApp		
Samsun	g Comm	unicator sipstackmgr		
🗹 Samsun	g Comm	unicator UCConCom		
🗹 Samsun	g Comm	unicator VMClient		_
Sameun	a Comm	unicator VMPreferen	ce	~
Add Progra	am	Add Port	<u>E</u> dit	<u>D</u> elete
🗹 Display a	<u>n</u> otificat	ion when Windows F	ïrewall blocks a progra	m
What are the	risks of	allowing exceptions?		

3. Check the items added.

Name
Samsung Communicator
Samsung Communicator
Samsung Communicator AutoUpdate
Samsung Communicator callmgr
Samsung Communicator FTPClientApp
Samsung Communicator provision
Samsung Communicator RTFSDApp
Samsung Communicator sipstackmgr
Samsung Communicator UCConCom
Samsung Communicator VMClient
Samsung Communicator VMPreference

[Windows 7]

- In Windows, select [Start] → [Control Panel] → [System and Security] → [Windows Firewall] → [Allowed Programs].
- 2. Check the programs allowed to communicate through Windows Firewall.

Allow programs to communicate through Windows Fi To add, change, or remove allowed programs and ports, click Change			
What are the risks of allowing a program to communicate?	🔞 Char	nge settin	ngs
Allowed programs and features:			
Name	Home/Work (Private)	Public	*
Samsung Communicator			_
Samsung Communicator			
Samsung Communicator AutoUpdate			
Samsung Communicator callmgr			
Samsung Communicator FTPClientApp	\checkmark		
Samsung Communicator provision			_
Samsung Communicator RTFSDApp	\checkmark		-
Samsung Communicator sipstackmgr	\checkmark		=
Samsung Communicator UCConCom	\checkmark		
Samsung Communicator VMClient	\checkmark		
Samsung Communicator VMPreference	\checkmark		
Secure Socket Tunneling Protocol			-
	Details	Remov	e
	Allow anothe	r progran	n

AhnLab V3 Internet Security 8.0 Personal Firewall Settings

When a security solution such as V3 is running, you must add the Communicator's executive files to the exceptions list of the firewall. This section describes the procedure for configuring the V3 Internet Security program.

[Manual Registration]

- 1. Open V3 Internet Security 8.0.
- 2. Select [Settings] \rightarrow [Network Protection] \rightarrow [Personal Firewall].
- **3.** Select a firewall policy to use in the **[Network Communication]** tab (example: Office).

iystem Security	📝 Turn on Perso	nal Firewall	
Scan Settings Scan Schedule	Network Communica	ation Program Access Firewall	p. (1
Advanced Protection	Network Communica	Program Access Firewall	Profile
	Firewall Policy		
etwork Protection		ffice	٦
Network Intrusion Prevention	Apply to: Of	rrice •	Create
Personal Firewall			
Network Access Control	Network Rules -		
Content Filtering	Change Priority	A .	🕂 🕂 🖌 🖌 Modify 🛛 🗶 Delete
Anti-Phishing	Status	Rule	
Website Filtering	510105		Description
-mail Protection	Disabled	Allow All Outbounds	Internet Access:Allow Outboun
E-mail Scan	Enabled	Allow DNS Outbound	Internet Access:Allow All, IP Ad
Spam Filter	Enabled	Allow DNS Inbound	Internet Access:Allow All, IP Ad
	Enabled	NetBIOS Name Service Outb	Internet Access:Allow Outboun
System Tuning	Enabled	Allow NetBIOS Name Servic	Internet Access:Allow Inbound,
System Optimization	Enabled	Allow NetBIOS Datagram Se	Internet Access:Allow Outboun
Secure Deletion	Enabled	Allow NetBIOS Datagram Se	Internet Access:Allow Inbound,
Application Control	 Enabled 	Allow NetBIOS Session Servi	Internet Access:Allow Outboun
Miscellaneous			
Preferences			
Update Settings	✓ Enabled	Allow TCMIN TUDOUUD	Internet Access: Allow Inbound,
Miscellaneous Preferences	 Enabled Enabled Enabled Enabled 	Allow Microsoft Directory Se Allow ICMP Outbound Allow ICMP Inbound	Internet Access:Allow Outboar Internet Access:Allow Outboar Internet Access:Allow Inboard

4. If network rules are not correctly registered, you must register the following executive files manually.

Communicator executive file C:\PROGRAM FILES\SAMSUNG ELECTRONICS\ SAMSUNG COMMUNICATOR\ SAMSUNG_COMMUNICATOR.EXE

Communicator executive file updater C:\PROGRAM FILES\SAMSUNG ELECTRONICS\ SAMSUNG COMMUNICATOR\ OSCAUTOUPDATE.EXE

SSO login C:\PROGRAM FILES\SAMSUNG ELECTRONICS\ SAMSUNG COMMUNICATOR\ UCCONCOM.EXE

Call Manager C:\PROGRAM FILES\SAMSUNG ELECTRONICS\ SAMSUNG COMMUNICATOR\ CALLMGR.EXE C:\PROGRAM FILES\SAMSUNG ELECTRONICS\ SAMSUNG COMMUNICATOR\ PROVISION.EXE C:\PROGRAM FILES\SAMSUNG ELECTRONICS\

SAMSUNG COMMUNICATOR\ SIPSTACKMGR.EXE

Messenger (chat, whiteboard) C:\PROGRAM FILES\SAMSUNG ELECTRONICS\ SAMSUNG COMMUNICATOR\ FTPCLIENTAPP.EXE C:\PROGRAM FILES\SAMSUNG ELECTRONICS\ SAMSUNG COMMUNICATOR\ REALTIMEFILESHAREDUMMYAPP.EXE Voice mail C:\PROGRAM FILES\SAMSUNG ELECTRONICS\ SAMSUNG COMMUNICATOR\ OSCVMCLIENT.EXE C:\PROGRAM FILES\SAMSUNG ELECTRONICS\ SAMSUNG COMMUNICATOR\ OSCVMPREFERENCE.EXE

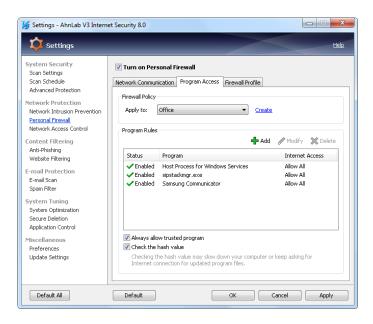
5. Click the 🕂 Add button in the Program Rules section.

🗘 Settings		Help
System Security Scan Shedule Advanced Protection Network Protection Network Protection Personal Frewal Network Access Control Content Filtering Anti-Phishing Website Filtering E-mail Protection E-mail Scan Spam Filter	Turn on Personal Firewall Network Communication Program Access Firewall Profile Firewall Policy Apply to: Office Program Rules Status Program	Modfy X Delete
System Tuning System Optimization Secure Deletion Application Control Miscellaneous Preferences Update Settings	✓ Always allow trusted program ✓ Check the hash value Checking the hash value may slow down your computer or k Internet connection for updated program files.	eep asking for

Installed Programs	
Program File	File Path
EXCEL.EXE	I:\Program Files (x86
WINWORD.EXE	I:\Program Files (x86
<i>(E)</i> iexplore.exe	I:\Program Files (×86 ≡
C OUTLOOK.EXE	I:\Program Files (×86
mshta.exe	I:\Windows\SysWOW64
🕌 javaw.exe	I:\Program Files (×86
🕌 javaws.exe	I:\Program Files (x86
wScript.exe	I:\Windows\System32
🚯 DTLite.exe	I:\Program Files (x86
🕋 migwiz.exe	I:\Windows\System3
B METONE EVE	Ti\Decayan Eilar /v04
Program:	Browse
Internet Access: Always Allow	

6. Click Browse in the [Manage Program Rules] window.

7. Check the items added to the [Program Access] tab.



8. Navigate to the path of the program and register the program.

installed Programs Program File	File Path
DTLite.exe	I:\Program Files (×86
migwiz.exe	I:\Windows\System3
STORE.EXE	I:\Program Files (x86
OWERPNT.EXE	I:\Program Files (x86
Inotepad.exe	I:\Windows\System32
powershell.exe	I:\Windows\System3
SOXMLED.EXE	I:\Program Files (x86 =
rundll32.exe	I:\Windows\System32
PrecentationHoct eve	T/WindowdSystem32
Samsung_Communicator.exe	I:\Program Files (x86
Program: Samsung Communicator	Browse
nternet Access: Always Allow	-

9. Click the [OK] button.

10. Check the items added to the **[Program Access] tab.**

🧏 Settings - AhnLab V3 Interne	et Security 8.0	X
🗘 Settings		Help
System Security Scan Schedule Advanced Protection Network Protection Network Intrusion Prevention Personal Firewal Network Access Control Content Filtering Anti-Phishing Website Filtering E-mail Scan Spam Filter System Optimization Secure Deletion Application Control	✓ Turn on Personal Firewall Network Communication Program Access Firewall Policy Apply to: Office Program Rules Program Rules ✓ Enabled Host Program Status Program ✓ Enabled Host Process for Windows Services ✓ Enabled Stacking.exe ✓ Enabled Samsung Communicator ✓ Enabled Samsung Communicator ✓ Movers allow trusted program	All
Miscellaneous Preferences Update Settings	Inverse source backed program Check the hash value Checking the hash value may slow down your computer or keep ask Internet connection for updated program files.	ing for
Default All	Default OK Cancel	Apply

[Automatic Registration]

- 1. Open V3 Internet Security 8.0.
- **2.** Select [Settings] \rightarrow [Network Protection] \rightarrow [Personal Firewall].
- **3.** Select a firewall policy to use in the **[Network Communication]** tab (Example: Office).

🧏 Settings - AhnLab V3 Interne	et Security 8.0		
🗘 Settings	_		Help
System Security Scan Settings Scan Schedule Advanced Protection Network Protection Network Intrusion Prevention Personal Firewall Network Access Control	Turn on Person Network Communica Firewall Policy Apply to: Of Network Bules		Profile
Content Filtering Anti-Phishing Website Filtering E-mail Protection E-mail Scan Spam Filter System Optimization Secure Deletion Application Control Miscellaneous Preferences Update Settings	Herework Rules Change Priority Status V Enabled V Enabled V Enabled V Enabled V Enabled V Enabled V Enabled V Enabled V Enabled V Enabled	v Rule Allow All Outbounds Allow DNS Outbound Allow DNS Outbound Allow DNS Outbound NettIOS Name Service Outb Allow NettIOS Datagram Se Allow NettIOS Datagram Se Allow NettIOS Datagram Se Allow NettIOS Distagram Se Allow NettIOS Distagram Se Allow NEtIOS Distagram Se Allow NCMP Outbound Allow ICMP Inbound	Add
Default All	Default	OK	Cancel Apply

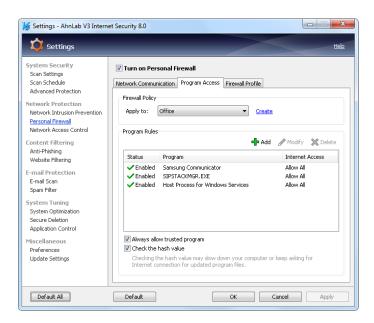
4. When you start the Samsung Communicator program, you see the alert window illustrated below.

() AhnLab ¥3 Internet Security 8.0	×
The following program is attempting to connect the Internet. Do you want to allow it?(1/1)	t to
Program Name: SIPSTACKMGR.EXE	
🔽 Add to firewall rules	
Allow Block	
Do not show this message again.	

- 5. Click the [Allow] button.
- 6. At the second alert window, click the [Allow] button.

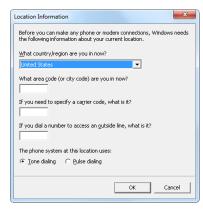
() AhnLab ¥3 Internet Security 8.0 ×
The following program is attempting to connect to the Internet. Do you want to allow it?(1/1)
Program Name: Samsung Communicator
Add to firewall rules
Allow Block
Do not show this message again.

7. Check the items added to the [Program Access] tab.



Phone and Modem Settings

Click Control Panel \rightarrow Phone and Modem (Phone and Modem Options in Windows XP).



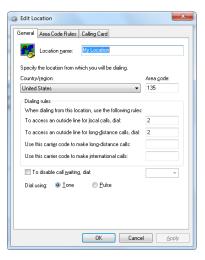
Location Information	×
Before you can make any phone or modem connect the following information about your current location	
What country/region are you in now?	
United States	•
What area code (or city code) are you in now?	
If you need to specify a carrier code, what is it?	
If you dial a number to access an gutside line, what 2	at is it?
The phone system at this location uses:	
ОК	Cancel

<No settings exist>



<Completing settings>

<No settings exist>



<Editing>

Administrator Privilege Settings

To correctly apply dial rules, the program installation file must be run with administrator privileges.

You can configure this in the following way.

Samsung Communicator_V3.0.0.8_20101102_2.exe Pr
General Compatibility Security Details Previous Versions
If you have problems with this program and it worked correctly on an earlier version of Windows, select the compatibility mode that matches that earlier version.
Compatibility mode
Run this program in compatibility mode for:
Windows XP (Service Pack 3) 👻
Settings
Run in 256 colors
Run in 640 x 480 screen resolution
Disable visual themes
Disable desktop composition
Disable display scaling on high DPI settings
Privilege Level
Run this program as an administrator
Change settings for all users
OK Cancel Apply

Click Properties for the installation file \rightarrow Open the Compatibility tab \rightarrow Check '**Run this program as an administrator**' in the Privilege Level section \rightarrow Click OK.

ANNEX A. Additional Informations



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Samsung Communicator User Guide



ANNEX B. Q & A

Q1. During installation, the message 'Unsupported OS Version' is displayed.

A1. The Samsung Communicator runs on Windows XP SP2 or later.
 Therefore, if your operating system is Windows XP SP1 or earlier, the OSC cannot be installed.
 In this case, upgrade it to Windows XP SP2 or later, then reinstall the

In this case, upgrade it to Windows XP SP2 or later, then reinstall the OSC.

Q2. During installation, I configured system information or the Samsung Communicator operation type incorrectly.

A2. The provided functions are different depending on the system type or OSC operation type. To ensure that the OSC operates normally, check the correct system type and OSC operation type, then reinstall the OSC.

Q3. During installation, I selected the phone type incorrectly.

- A3. You can change the phone type before logging in to the system using the Samsung Communicator. Follow these steps to change the phone type.
 - 1) Start the Samsung Communicator.
 - 2) Click **[Configuration]** from the system tray menu or in the side bar to display the Configuration screen.
 - 3) Select the phone type you want to use in the Mode section in the upper-right corner of the Configuration screen.
 - The Login Info tab where you can set the login information is displayed.
 - 5) Set the phone information, Samsung SSO information system, and so on according to the phone type you selected.

ANNEX B. Q & A

Q4. The 'Cannot connect to the SSO server' error message appears in the tray icon when logging in.

A4. If the login SSO system cannot be accessed, check the following details.

- Check that SSO ID, SSO Password, and SSO Server IP are correctly entered in the Configuration → Login Info tab.
- 2) Check the network connection status.
- 3) Contact the system administrator regarding the error message.

Q5. When logging in to the system in Softphone mode, a connection error message is displayed on the main screen.

- A5. When the softphone connection information is set incorrectly or the system does not operate, you cannot log in to the system. Check the following items.
 - Check that Profile ID, Device Password, SSO ID, SSO Password, and SSO Server IP are correctly entered in the Configuration → Login Info tab.
 - 2) Check the network connection status.
 - Consult your system administrator about the error message displayed on the main screen.

Q6. When logging in to the system in UC Phone mode, the message 'Connecting UC Phone' is displayed on the main screen.

- A6. If the message continues to be displayed for more than 30 seconds, select the Logout or Exit menu to cancel the login, then check the following items.
 - Check the UC phone operation status. If the UC phone is set to busy, you cannot log in to the system and the related warning window is displayed.
 - 2) If the same symptom occurs when logging in to the system while the UC phone is in Idle mode, reset the power or network connection of the UC phone, then try to log in to the system again.

Q7. When logging in to the Messenger server, an error message is displayed.

- A7. You cannot log in to the Messenger server if it is not operational. Check the following according to the error message displayed. Check Messenger server operation
 - Contact your administrator to check the operational status of the Messenger server.
 - 2) Check the network connection status.
 - 3) Click the Login Info tab in the Configuration screen.
 - Check Client Port in the Messenger section. Change it to a four-digit number between 5000 and 6000, excluding 5060.
 Contact the administrator when making changes.
 - 5) Log in to the Messenger server again.

Q8. The Memory Buffer Overrun warning is displayed while running the Samsung Communicator.

A8. During installation, run the antivirus program to scan for viruses. If there is a virus on your PC, it may cause memory errors when running the Samsung Communicator.

Q9. My Video is not displayed on the screen during video calls.

- A9. Scenes may not be displayed depending on the call mode and camera settings. Check the following items.
 - Checking the phone mode
 - 1) Start the Samsung Communicator.
 - 2) Click **[Configuration]** from the system tray menu or in the side bar to display the Configuration screen.
 - Checking the call mode
 - 1) Start the Samsung Communicator.
 - 2) Log in to the system.
 - 3) Click **[Configuration]** from the system tray menu or in the side bar to display the Configuration screen.
 - 4) Click the Video tab in the Configuration screen.
 - Check that Video Mode is selected in the Call Mode section. If Voice Mode is selected, change it to Video Mode, then click OK or Apply in the lower-right corner of the Configuration window.
 - 6) Connect a call again and check the My Screen area.

- · Checking the camera settings
 - 1) Start the Samsung Communicator.
 - 2) Log in to the system.
 - 3) Click **[Configuration]** from the system tray menu or in the side bar to display the Configuration screen.
 - 4) Click the Video tab in the Configuration screen.
 - 5) Check whether a camera is selected in the Capture Camera combo box. If there is no camera selected, select a camera to use in the combo box, then click the OK or Apply button at the lower-right of the screen.
 - 6) If there is no camera listed in the combo box, check the installation status of your camera.
 - 7) After setting the camera, connect a call again and check the My Screen area.

Q10. No voice is heard during video calls. (Sound card setting error)

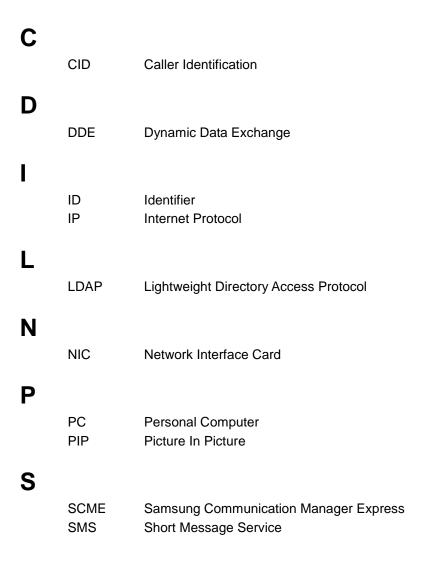
- A10. Voice may not be heard depending on the phone mode and sound settings. Check the following items.
 - Checking the phone mode
 - 1) Start the Samsung Communicator.
 - 2) Click **[Configuration]** from the system tray menu or in the side bar to display the Configuration screen.
 - Checking the speaker settings
 - 1) Start the Samsung Communicator.
 - 2) Log in to the system.
 - 3) Click **[Configuration]** from the system tray menu or in the side bar to display the Configuration screen.
 - 4) Click the Login Info tab in the Configuration screen.
 - 5) Check whether a speaker device is selected in the Speaker combo box. If there is no speaker device selected, select a speaker device to use from the combo box.
 - 6) If there is no speaker device listed in the combo box, check the installation status of your sound card.
 - 7) After setting the speaker, click the Apply button at the lower-right of the Configuration screen.
 - Check the sound playback status by clicking the Test buttons in the Volume Settings section to the right of the tab.

Nw

Samsung Communicator User Guide



ABBREVIATION



© SAMSUNG Electronics Co., Ltd.

Т

TCP	Transmission Control Protocol
TEPRI	T1, E1 and PRI

U

UC	Ubiquitous Communicator
UMS	Unified Messaging Service

WEEE SYMBOL INFORMATION



Correct Disposal of This Product (Waste Electrical & Electronic Equipment)

(Applicable in countries with separate collection systems)

This marking on the product, accessories or literature indicates that the product and its electronic accessories (e.g. charger, headset, USB cable) should not be disposed of with other household waste at the end of their working life. To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate these items from other types of waste and recycle them responsibly to promote the sustainable reuse of material resources.

Household users should contact either the retailer where they purchased this product, or their local government office, for details of where and how they can take these items for environmentally safe recycling.

Business users should contact their supplier and check the terms and conditions of the purchase contract. This product and its electronic accessories should not be mixed with other commercial wastes for disposal.

BATTERY SYMBOL INFORMATION



Correct disposal of batteries in this product

(Applicable in countries with separate collection systems.)

[The marking on the battery, manual or packaging indicates that the battery in this product should not be disposed of with other household waste. Where marked, the chemical symbols Hg, Cd or Pb indicate that the battery contains mercury, cadmium or lead above the reference levels in EC Directive 2006/66.

The battery incorporated in this product is not user replaceable. For information on its replacement, please contact your service provider. Do not attempt to remove the battery or dispose it in a fire. Do not disassemble, crush, or puncture the battery. If you intend to discard the product, the waste collection site will take the appropriate measures for the recycling and treatment of the product, including the battery.

Samsung Communicator User Guide

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